

Human resources in Mexican public libraries: and exploratory inquiry

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ABSTRACT

Facing the new challenges of information society, Mexican public libraries need highly qualified human resources to satisfy demands of users and promote initiatives for ongoing improvement of library services. Library human resources are an essential part of public libraries; therefore, this research examines the human resources in several libraries of the National Network of Public Libraries in Mexico.

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Keywords: National Network of Public Libraries; Public Libraries; Human Resources; Mexico.

RESUMEN

Los recursos humanos en las bibliotecas públicas de México: una investigación exploratoria

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Ante los nuevos retos que presenta la sociedad de la información, las bibliotecas públicas mexicanas requieren la participación de recursos humanos de alta calidad, que permitan satisfacer las demandas de sus usuarios e impulsar diversas iniciativas para la mejora continua de los servicios. El personal bibliotecario es un factor esencial; por ello, el interés de este trabajo es explorar el panorama actual de los recursos humanos en algunas de las bibliotecas que integran la Red Nacional de Bibliotecas Públicas de México.

Palabras clave: Red Nacional de Bibliotecas Públicas; Bibliotecas públicas; Recursos humanos; México.

INTRODUCTION

Public libraries play a strategic role in the construction of the social fabric of our country, in that that are required for cultural, ludic and educational development, which are key for facilitating the admittance of persons into the so-called “information and knowledge society” and diminishing prevailing inequalities.

In this sense, it is important to remember that the public library is democratic in nature *par excellence*, insofar as it provides informative and formative services in a peaceful context of liberty, inclusion and diversity, and within a framework that invites sharing. Regardless of technological advances, the public library will be present for many years in the daily lives of people.

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