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Preventing healthcare-associated transmission of the Middle East Respiratory Syndrome (MERS): Our Achilles heel



KEYWORDS

Corona; Emerging pathogens; IHR; Infection control; MERS; Saudi Arabia **Summary** Middle East Respiratory Syndrome (MERS) coronavirus is the most recent among the Coronaviridae family to jump species and infect humans. Major healthcare associated MERS outbreaks have occurred in the Middle East and Korea that affected both patients and healthcare workers. These outbreaks were characterized by intra and inter-hospital spread and were exacerbated specifically by overcrowding, delayed diagnosis and appropriate use of personal protective equipment. Recent experience with this virus emphasizes the importance of compliance with infection control practices and with other interventions addressing patient triage, placement and flow within and between healthcare facilities. Our Achilles heel remains compliance with the best infection prevention practices and their harmonization with patient flow. Both infection prevention compliance and maintenance of patient flow are critical in preventing healthcare-associated transmission of many of these emerging infectious diseases, including MERS.

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Middle East Respiratory Syndrome (MERS) coronavirus is the most recent among the Coronaviridae family to jump species and infect humans [1]. Despite the potential role of camels in disease transmission, the current burden of the virus lies in its association with healthcare-based outbreaks [2,3,4]. To date, the majority of cases have been identified in the Kingdom of Saudi Arabia. Hospital outbreaks emphasize the importance of compliance with infection control standards, where not only the obvious practices of hand hygiene and proper use of personal protective equipment (PPE) are important

but other interventions addressing patient triage, placement and flow within and between healthcare facilities are also critical to preventing disease spread. The largest reported outbreak was in Jeddah, Saudi Arabia, in the spring of 2014, where 255 individuals were diagnosed with MERS and an estimated 97.3% were healthcare-associated infections [2]. One-third of the cases were among healthcare providers. A more recent outbreak in the Republic of Korea was traced back to one traveler from the Arabian Peninsula, and again, a substantial portion of infections was associated with healthcare [3].

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Root causes of this outbreak included delayed case recognition, overcrowding in emergency rooms, and "doctor shopping". The recent outbreak in our hospital in Riyadh, Saudi Arabia, in August and September 2015 was traced to delayed recognition of MERS cases, overcrowding of the Emergency Department and incomplete adherence to infection control practices, such as the use of barrier precautions and hand hygiene [5]. These outbreaks did not only lead to patient-level morbidity and mortality but they also had substantial economic, social and even political impacts. Importantly, the ability of hospitals to provide care for routine illnesses was clearly jeopardized during these MERS outbreaks. Additionally, as in the past outbreaks of Severe Acute Respiratory Syndrome (SARS), fears among healthcare workers of becoming infected while caring for infected patients led to a significant psychological and emotional burden [6]. The recent MERS outbreaks are reminiscent of SARS in 2003, H1N1 in 2009 and even some clusters of avian influenza. These recent MERS outbreaks stress, vet again, the vulnerability of healthcare systems to the threat of emerging respiratory pathogens. These threats are not over; and the most likely runner up candidate for an outbreak would be a newly shifting influenza virus [7].

Are hospitals and health systems ready for such a challenge? Unfortunately, they are not. A new report indicated that more than half of U.S. states are poorly prepared to respond to infectious disease outbreaks [8]. For example, to better understand practices that would facilitate primary prevention among healthcare providers and patients, consider influenza vaccination. In a survey of infection prevention and control specialists at 386 U.S. hospitals, only 43 percent indicated that influenza vaccinations were mandatory for all health care providers in their hospitals or clinic settings [9]. Only 1.3 percent of Veterans Affairs hospitals required all healthcare providers to obtain an influenza vaccine [9]. Studies demonstrate that many hospitals in the USA lack negative pressure rooms and lack surge capacity for health care providers and medical equipment/supplies in regard to preparedness for emerging infectious diseases [10,11]. Likewise, many hospitals around the globe are not prepared to manage a surge of cases of Acute Respiratory Infections (ARIs). In a study of 325 Asian ICUs, 13.4% did not have single rooms and 36.7% did not have negative-pressure rooms [12]. In a study in China, only 2.2% of hospitals had all of the PPE needed to protect healthcare providers, and only 30.6% reported that their health care staff had been trained in hospital emergency preparedness for infectious disease events [10].

Compliance with infection prevention and control practices is our Achilles heel and is critical in preventing healthcare-associated transmission of many of these emerging infectious diseases, including MERS. Despite many strengths in our healthcare systems, the root causes of transmission of several recent respiratory viral infections has been poor compliance with approaches to respiratory illness. A universal approach to all patients presenting with ARI has been recommended by the World Health Organization (WHO) and the Centers for Disease Control (CDC) [13,14]. Early identification and diagnosis of ARI is key to prompt isolation and the only methods to ensure an interruption in the chain of transmission. Yet, early diagnosis and isolation are commonly delayed. For that reason, we should refocus our efforts and ensure that patients with ARI symptoms are placed in droplet and contact isolation. Even if MERS has been primarily diagnosed in the Arabian Peninsula; physicians around the world need to have a low index of suspicion for patients presenting with respiratory illness. Remember, avian influenza was linked to Asian countries yet, H1N1 emerged in Mexico [13,14]. Healthcare providers need to be taught to think critically, to be aware of the association of these various infections with different geographic parts of the world and to be aware of their case definitions when dealing with ARI cases.

The WHO recommends that patients with suspected or confirmed MERS be isolated under droplet and contact precautions using eye protection; and that patients be placed in airborne isolation when performing aerosol generating procedures (AGPs), whereas the CDC recommends airborne isolation for all suspected and confirmed cases of MERS [14]. This discordance in recommendations may reflect the availability of resources, yet leads to confusion among providers. Our experience has shown that a modified approach balances resources and risk. We saw no transmission when placing suspected cases in droplet isolation with the exclusive use of airborne isolation when performing an AGP and saw no transmission for confirmed cases when following these practices (unpublished data). Hence, we feel that these decisions can be based on the availability of resources and also on a good patient-by-patient risk assessment.

A hospital-based Respiratory Protection Program (RPR)

To comply with the above recommendations for preventing healthcare transmission of respiratory

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