

# Accepted Manuscript

How does the web game design influence the behavior of e-banking users?

Luís Filipe Rodrigues, Carlos J. Costa, Abílio Oliveira

PII: S0747-5632(17)30276-5

DOI: [10.1016/j.chb.2017.04.034](https://doi.org/10.1016/j.chb.2017.04.034)

Reference: CHB 4933

To appear in: *Computers in Human Behavior*

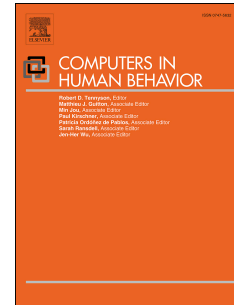
Received Date: 11 November 2016

Revised Date: 17 April 2017

Accepted Date: 17 April 2017

Please cite this article as: Rodrigues Luí.Filipe., Costa C.J. & Oliveira Abí., How does the web game design influence the behavior of e-banking users?, *Computers in Human Behavior* (2017), doi: 10.1016/j.chb.2017.04.034.

This is a PDF file of an unedited manuscript that has been accepted for publication. As a service to our customers we are providing this early version of the manuscript. The manuscript will undergo copyediting, typesetting, and review of the resulting proof before it is published in its final form. Please note that during the production process errors may be discovered which could affect the content, and all legal disclaimers that apply to the journal pertain.



## How does the web game design influence the behavior of e-banking users?

Luís Filipe Rodrigues<sup>1</sup>, Carlos J. Costa<sup>2</sup>, Abílio Oliveira<sup>3</sup>

<sup>1</sup>Instituto Universitário de Lisboa (ISCTE-IUL), ISTAR-IUL, Lisboa, Portugal –  
lfrodrigues0502@hotmail.com

<sup>2</sup>Instituto Universitário de Lisboa (ISCTE-IUL), ISTAR-IUL, Lisboa, Portugal –  
Carlos.costa@iscte.pt

<sup>3</sup>Instituto Universitário de Lisboa (ISCTE-IUL), ISTAR-IUL, Lisboa, Portugal –  
Abilio.oliveira@iscte.pt

### About the Authors

**Luís Filipe Rodrigues** is a Researcher at Information Sciences, Technologies and Architecture Research Centre (ISTAR-IUL), Lisboa, Portugal. He received the B.S., M.S. and PhD, degrees in Information Technology from ISLA-Lisboa, ISEG-Lisboa, and ISCTE-IUL Lisbon respectively. While working as CIO/CTO in a Bank his research is centred in gamification in e-banking, web design characteristics and business software development.

**Carlos J. Costa** is an Assistant Professor, at Instituto Universitário de Lisboa (ISCTE-IUL), Lisboa, Portugal, and a Researcher, at Information Sciences, Technologies and Architecture Research Centre (ISTAR-IUL). Previously worked as, professor in MSc Programs from Portuguese Open University. As develop research projects with many publications related to Collaborative Systems, Electronic Brainstorming, Open Source and e-voting.

**Abílio Oliveira** is an Assistant Professor, at Instituto Universitário de Lisboa (ISCTE-IUL), Lisboa, Portugal, and a Researcher at Information Sciences, Technologies and Architecture Research Centre (ISTAR-IUL), Lisboa, Portugal. Scientific profile: <https://ciencia.iscte-iul.pt/public/person/agoa>; Personal website: [abiliooliveira.weebly.com/](http://abiliooliveira.weebly.com/).

Download English Version:

<https://daneshyari.com/en/article/4937245>

Download Persian Version:

<https://daneshyari.com/article/4937245>

[Daneshyari.com](https://daneshyari.com)