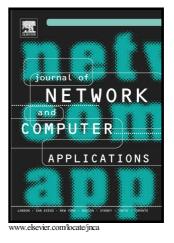
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ACCEPTED MANUSCRIPT

Malicious accounts: Dark of the social networks

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Abstract

Over the last few years, online social networks (OSNs), such as Facebook, Twitter and Tuenti, have experienced exponential growth in both profile registrations and social interactions. These networks allow people to share different information ranging from news, photos, videos, feelings, personal information or research activities. The rapid growth of OSNs has triggered a dramatic rise in malicious activities including spamming, fake accounts creation, phishing, and malware distribution. However, developing an efficient detection system that can identify malicious accounts, as well as their suspicious behaviors on the social networks, has been quite challenging. Researchers have proposed a number of features and methods to detect malicious accounts. This paper presents a comprehensive review of related studies that deal with detection of malicious accounts on social networking sites. The review focuses on four main categories, which include detection of spam accounts, fake accounts, compromised accounts, and phishing. To group the studies, the taxonomy of the different features and methods used in the literature to identify malicious accounts and their behaviors are proposed. The review considered only social networking sites and excluded studies such as email spam detection. The significance of proposed features and methods, as well as their limitations, are analyzed. Key issues and challenges that require substantial research efforts are discussed. In conclusion, the paper identifies the important future research areas with the aim of advancing the development of scalable malicious accounts detection system in OSNs.

Keywords: online social network; social spam; malicious behavior; fake account; phishing detection; Sybil

1 INTRODUCTION

Online social networks (OSNs) have emerged as important platforms for people to communicate across the globe. Since the introduction of the first OSN, SixDegree, in 1997 several social networking platforms, such as Facebook, Twitter, and LinkedIn have gained popularity (Heidemann et al., 2012). A recent report from Statista in April 2016 shows a tremendous growth in social network data. Market leader Facebook was the first social networking site whose registered users have surpassed 1 billion and the number of its monthly active users is currently estimated at 1.59 billion (Statista, 2016). The eighth-ranked photo-sharing app, Instagram, had more than 400 million monthly active users. Meanwhile, Tumblr microblogging had over 555 million active users on its network. Twitter microblogging social network was released in 2006 and has attracted more than 320 million monthly active users (Statista, 2016), posting over 500 million tweets per day (DMR, 2015). The popularity of OSNs attracts a lot of attentions among social networks. Celebrities utilize OSN to communicate with their fans. Academia takes advantage of them to record large citations for their articles, and news media distribute their breaking news on these platforms (Cresci et al., 2015; Igawa et al., 2016). Individual also uses social networks to connect with long-lost friends, create text-based contents, publish contents, browse friends' profiles, post photos, share multimedia files, and engage in other numerous social activities. As a consequence, the rapid growth of social networks has triggered a dramatic increase in malicious activities (Fire et al., 2014).

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