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Balanced scorecard-based Analysis about European Energy Investment Policies: A hybrid hesitant fuzzy decision-making approach with Quality Function Deployment

Hasan Dinçer , Serhat Yüksel , Luis Martínez

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Highlights

- Evaluation of the performance results of the European energy investment policies.
- An integrated multidimensional quality measurement approach.
- The QFD is adopted to the multidimensional performance measurement.
- Analysis of dimensions and criteria are carried out by MCDA methods with hesitant FSs.
- The use of hesitant fuzzy sets is aimed at modelling group hesitation of appraisers.

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