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Review

Psychosocial barriers to healthcare use among individuals with diabetes mellitus: A systematic review

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ABSTRACT

Purpose: To conduct a systematic review regarding psychosocial barriers to healthcare use in individuals with diabetes mellitus, using a well-established model of health-service use as a theoretical framework

Methods: We used database-specific controlled vocabularies and additional free text terms, and conducted searches via MEDLINE, EMBASE, PsycINFO, CINAHL, Web of Science, OVID Journals. Included studies were rated according to the UK National Institute for Health and

Abbreviations: CINAHL, Cumulative Index to Nursing and Allied Health Literature (bibliographic database for nursing and allied health); DM, diabetes mellitus; T1DM, type 1 DM; T2DM, type 2 DM; GDM, gestational DM; DZD, German center for diabetes research; DDZ, German center for diabetes research in Düsseldorf; EMBASE, Excerpta Medica Database (bibliographic database for biomedicine); EMTREE, thesaurus used in EMBASE database; ERIC, Education Resources Information Center (bibliographic database for education); KvK, Karlsruher virtueller Katalog; MEDLINE, Medical Literature Analysis and Retrieval System Online (bibliographic database for medicine); MeSH, medical subject headings used in MEDLINE Database; NICE, National Institute for Health and Care Excellence; PsycINFO, Psychological Information Database; GP, general practitioner; HbA_{1c}, glycated haemoglobin; LDL, low-density lipoprotein; BRFSS, Behavioral Risk Factor Surveillance System.

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Barriers

Healthcare use Social

Psychosocial

Care Excellence (NICE) criteria. A narrative data synthesis was conducted, using the Andersen model and developing categories from the included studies.

Principal results: In total, 2923 studies were identified, and 15 finally included. We identified barriers according to the main categories "population characteristics", "norms and values", and "healthcare services" on a contextual and individual level, as well as "health status". Frequently reported barriers were "socioeconomic status", and "physician characteristics". Ethnic minorities were frequently analysed and may have specific barriers, e.g. "cultural beliefs" and "language".

Major conclusions: We identified a broad range of barriers to healthcare use in individuals with diabetes mellitus. However, the number of studies is low. Further research is needed to analyse barriers in more detail considering special subgroups.

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1. Introduction

Diabetes mellitus (DM) is highly prevalent and it has been estimated that by 2040 more than 640 million individuals will be affected worldwide [1,2]. DM is associated with several complications, including increased rates of cardiovascular disease, retinopathy, neuropathy and nephropathy, as well as poor mental health and an impaired quality of life [1,2].

¹ Shared first authorship.

Individuals with DM need to perform a wide range of tasks to deal with their condition, including participation in self-management programmes, handling of multiple medications, blood glucose measurement and frequent contacts with healthcare professionals [3]. Inability to adhere to this complex and diverse set of required tasks may contribute to the fact that patients fall short of attaining defined treatment goals, e.g. in terms of HbA_{1c} [4]. Among the self-management tasks, regular contact with diabetes healthcare services plays a key role in achieving treatment goals [3,5]. Psychosocial factors (e.g. adverse views about health, and low motivation) have been identified as potential barriers reducing the likelihood of healthcare use among individuals with DM

² Shared last authorship.

³ Deceased.

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