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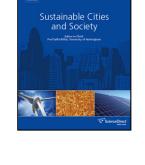
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INDOOR ENVIRONMENTAL QUALITY PERCEPTION AND USERS' SATISFACTION OF CONVENTIONAL AND GREEN BUILDINGS IN BRAZIL

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Highlights

- This study compares users' indoor environmental quality (IEQ) perception and corporate satisfaction in green-certified and conventional buildings;
- It evaluates employees' and customers' perception in three green-certified and three conventional buildings, specifically bank branches;
- Semi-enclosed affective questionnaires were applied to observe statistical difference between the groups;
- Employees' IEQ perception and corporate satisfaction in green-certified buildings are higher than in conventional ones, but no significant difference was observed between the customers of green-certified and conventional buildings.
- Findings suggests a "green building effect" related to ecofriendly behavior of permanent occupants (employees), improving satisfaction overall, more into social corporative aspects than indoors environment.

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