

Accepted Manuscript

nnCloud Service Selection Using a Markov Chain and the Best-Worst Method

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PII: S0950-7051(18)30317-4
DOI: [10.1016/j.knosys.2018.06.010](https://doi.org/10.1016/j.knosys.2018.06.010)
Reference: KNOSYS 4374



To appear in: *Knowledge-Based Systems*

Received date: 29 November 2017
Revised date: 27 April 2018
Accepted date: 12 June 2018

Please cite this article as: Falak Nawaz , Mehdi Rajabi Asadabadi , Naeem Khalid Janjua , Omar Khadeer Hussain , Elizabeth Chang , Morteza Saberi , nnCloud Service Selection Using a Markov Chain and the Best-Worst Method, *Knowledge-Based Systems* (2018), doi: [10.1016/j.knosys.2018.06.010](https://doi.org/10.1016/j.knosys.2018.06.010)

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Highlights

- This paper is the first application of Best Worst Method in could service selection.
- A Markov chain is employed to find a pattern of uncertain customer needs.
- The method results in less consistency in comparison with other similar methods.

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