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Why social sustainability counts: The impact of corporate social sustainability culture on financial success

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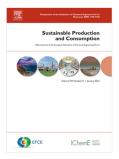
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Why Social Sustainability Counts: The Impact of Corporate Social Sustainability Culture on Financial Success

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Abstract

Awareness is growing in European companies of the importance of managing all aspects of sustainability. However, the elusive social aspect of sustainability and its influence on successful business has been under-investigated in corporate culture literature so far. The aim of this paper is to examine whether a correlation can be found between corporate social sustainability culture (expressed as explicit "items" of corporate values and practices emphasizing employee and societal well-being) and the financial success of a company. This is examined through a multiple regression analysis of two contrasting European polls, examining items indicating corporate social sustainability culture, and financial outcomes. The empirical results show that four specific success-related social sustainability dimensions of corporate culture are predictors of a company being classified as financially successful. These are: Sustainability strategy and leadership; Mission, communication and learning; Social care and work life; and Loyalty and identification. The paper contributes to the understanding of how to manage corporate social sustainability culture whilst supporting companies' financial performance,

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