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The influence of color grouping on users' visual search behavior 3 and preferences

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ABSTRACT

The article investigates how the various colors and color pairs used as grouping factors affect the visual search process and direct manipulation activities in the context of toolbar-like graphical panels. Red, green, and blue colors having the same perceptual distance in the CIELab space are used. The results demonstrate significant influence of the examined color-related factors on the speed and accuracy. The color preattentive property depends strongly on the grouping pattern: layouts with smaller colored areas were operated worse than panels divided into larger parts. Meaningful differences were also observed between panels with single and two colored backgrounds.

Preferences were examined by pairwise comparisons before and after performing the 'search and select' tasks. Subjective judgments were significantly differentiated by the toolbar background color pattern both prior to the performance tasks and after them. The initial relative weights structure changed decidedly after the performance experience being more consistent with the 'search and select' results. The location factor was irrelevant for the speed and accuracy as well as for preferences. Objective and subjective findings are compared and discussed. Linear regression models showing the preference structure change and the relationship between mean acquisition times and mean preference weights are developed and discussed.

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1. Introduction 47

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Despite much technological progress in the contemporary inter-48 active devices including various types of personal computers, lap-49 tops, palmtops, tablets or smart phones, a great portion of the 50 communication between the human and a digital device is still 51 52 based on a simple interactive styles invented many years ago. 53 New ways of exchanging information with interactive systems 54 are being used along with classical ones. Probably, the most wide-55 spread type of interaction currently employed in various IT solutions is the direct manipulation proposed by Shneiderman 56 O2 [84,85] already in the beginning of 1980s of the previous millen-57 nium. One of the crucial components of this approach is the so 58 called 'point and click' method which requires from users to search 59 60 for a desired graphical object, point it, and confirm the selection. 61 Naturally, to apply this method in practice, various technical solu-62 tions have been developed including, for instance, light pens, digitizers, joysticks, arrow keys, track balls, touch screens and, of 63

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http://dx.doi.org/10.1016/j.displa.2014.05.007 0141-9382/© 2014 Published by Elsevier B.V. course, computer mice [31]. Among some latest developments in this area there are devices used in the video game consoles, namely the Xbox 360 Kinect [58], PlayStation 3[®]Move Motion Controller [86], and Wii U [68] or solutions used for manipulating virtual objects in a three dimensional space [36] including special gloves (e.g. [16]), and recently developed gloveless sensors [59].

Although through years there has been a significant change in technological aspects of various pointing devices, the idea of the search and select method is always similar: find the object, select it, and approve the choice. The target objects to be searched for within the graphical user interface are very often grouped and presented together forming the so called toolbars that usually take a rectangular shape. This research concerns those kinds of graphical structures with various colored features operated by means of the 'search and confirm' interaction style technique. Taking into account recommendations included in international standards [41,42], two different perspectives were applied to investigate how a user interacts with toolbars having diverse color properties: the objective and the subjective one. The former included the efficiency and effectiveness evaluations whereas the latter regarded subjects' preferences toward stimuli.

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The next two subsections provide the concise review of research related to the subject of the present study. The first one encompasses investigations of the 'search and select' method while the other presents studies concerned with a role of a color in visual search. In the last subsection, main goals of the current investigation are specified.

90 1.1. Studies of the point and click tasks

91 Studies related to the graphical characteristics of a target object 92 in the human-computer interaction field fall generally into three 93 categories [57]. The first one deals with the movement time 94 needed to click a given object by means of a pointing device while 95 the target is constantly visible to the subject. This was first studied by Fitts and Peterson [23,24] and later applied by MacKenzie 96 97 [50,51] in the HCI field. Plamondon and Alimi [72] together with 98 Seow [83] provide more information and comprehensive reviews 99 of studies in this area. In the second group, participants search 100 the interface for a graphical target without selecting and confirm-101 ing their choice by clicking on the item found. Thus, papers in this trend focus on cognitive aspects of the visual search performed in 102 103 the HCI context. Probably the first attempt to do research in this 104 field was made by Backs and colleagues [2] who examined verti-105 cally and horizontally oriented menus. In the third field, approaches from the previous two were applied simultaneously, 106 107 and the experimental tasks involved both the visual search and 108 visually controlled motor activities aimed at selecting the object 109 searched for. The studies in this group were possibly initiated by Deininger [18], who investigated different configurations of 110 numerical telephone keypads. The further developments in this 111 112 area before 1999 were reviewed in detail by Kroemer [46]. A more 113 detailed description of the presented trends is provided in the 114 work of Michalski et al. [57].

115 1.2. Research regarding the color in visual search

116 The vision process is extremely important in our day-to-day life 117 since about 80% of information retrieved from the surrounding 118 world comes through our eveballs [65]. Therefore, it is not surpris-119 ing that the nature of a human being visual system has been exten-120 sively studied in various fields of science including biology, 121 physiology, neurophysiology or psychology. The comprehensive 122 review of the achievements made in this domain was prepared for instance by Findlay and Gilchrist [22]. 123

124 The search for different objects is one of the most important visual tasks people are performing uncountable number of times 125 126 during their usual activities. The scientists have developed various 127 models describing how the process of finding target items in the 128 visual field is being carried out. Among the most popular 129 approaches are the spotlight proposal provided by Posner and col-130 legues [73] and the zoom lens model introduced by Eriksen and St. 131 James [19]. According to Posner et al. [73] the visual activity during the objects search resembles a moving spotlight which covers only 132 relatively small portion of the whole visual field at a given time. 133 While the area is being processed, the next saccade is prepared 134 135 to transfer the attention and the foveal vision to a different location. After jumping to a next spot, the whole process repeats. The 136 137 competitive model of Eriksen and St. James [19] assumes different behavior. In this case, the visual search is conducted by gradually 138 narrowing down the analyzed region similarly to zooming the pic-139 140 tures in cameras and cam-coders. The theory was later supported 141 experimentally by Zelinsky and others [101].

142The presented models were complemented by ideas put for-143ward in the Feature Integration Theory [88,89] and Guided Search144[95,92,94]. Both of the approaches integrate to some extent the145spotlight and zoom lens hypotheses. They assume that at first the146field of view is explored generally. The process has a parallel nature

147 thanks to some graphical features which can be processed almost at the same time. After this phase, the objects identified in the first 148 step are investigated sequentially. The first stage is often called 149 preattentive because it is believed that the process does not 150 involve attention. Much effort and research has been devoted to 151 identify attributes that facilitate the search process and make it 152 more efficient. The results undoubtedly show that among the most 153 important factors successfully used in the preattentive phase is a 154 color. The detailed and comprehensive summary of the findings 155 concerned with other preattentive features were presented by 156 Wolfe and Horowitz [93]. Recent studies confirmed the existence 157 of the preattentive mechanisms on a neurophysiological level. 158 Bichot and colleagues [3,4] examined a macaque monkey which 159 visual system is very similar to human and registered the activa-160 tion of different neuron layers in the primary visual cortex. They 161 identified two separate phases assumed by the theoretical models. 162

In the domain of Human–Computer Interaction (HCI) the visual search along with the role of preattentive features are of great importance. Although there were very few studies related explicitly to the role of various preattentive features, there were some papers dealing with the factors that are considered to facilitate the preattentive procedure. For instance, the screen design recommendations proposed within well known Gestalt Theory [7,6,11] such as proximity, similarity or closure are possibly connected with the objects' attributes used in the early vision processing. A brief description of the studies pertaining to the role of color as an important aspect influencing the visual search behavior in various kinds of display is presented in next subsections.

1.2.1. Color related research pertaining to graphical displays

The color was identified as an important factor in the quality of 176 the graphical information presentation already in the beginning of 177 the 20th century [48]. The research on the effect of color on visual 178 search efficiency in the context of the display design started as early 179 as in the 1950s of the previous century. Christ [12] reviewed 42 180 studies on the color role in the visual display search tasks published 181 between 1952 and 1973. The results led to ambiguous conclusions 182 showing a significant positive influence of the color usage in some 183 circumstances and negative effect on visual search performance in 184 some others. The importance of the various aspects of color usage 185 was examined later under diverse conditions. For example, the work 186 of Murch [61] who specified good and bad combinations of the text 187 and background colors or Matthews et al. [52] who reported decid-188 edly longer search times for green on black displays as compared to 189 the red on black. Among the researches employing more modern 190 displays one can also find numerous papers. For example, Bodrogi 191 [5] investigated the effect of a chromaticity contrast displayed on 192 the multi-color graphical user interface, Wu and Yuan [98] studied 193 the influence of highlighting and text color on visual search perfor-194 mance while Buchner and Baumgartner [8] analyzed the impact of 195 text-background polarity, ambient illumination and color contrast. 196 Recently, Wu and Chen [96] examined 18 various graphical user 197 interfaces containing many color attributes used for choosing the 198 desired sofa appearance. They showed, among other things, that 199 the color grouping is one of the most important factors influencing 200 the subjects' performance and satisfaction. Similar results confirm-201 ing the importance of color grouping were obtained in the research 202 of Wu et al. [97] who analyzed a user's behavior in the context of 203 choosing color properties of a mobile phone. The preattentive color 204 features were also integrated into the most famous models of visual 205 search, namely ACT-R [26] and EPIC [35]. 206

1.2.2. Color properties in web site usability

Apart from the studies related with color properties for general 208 displays there were many investigations devoted specifically for 209 the visual search of the web pages. For instance, Schaik and Ling 210

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