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# Reducing the distance between thinkers and doers in the entrepreneurial discovery process: An exploratory study

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### ABSTRACT

The existing gap between thinkers and doers is one of the main reasons behind the failure of the modern research system in the field of management, as many scholars suggest. Participatory, action research and experiencebased methods are now attracting scholars as well as institutions who actively participate in improving the efficacy of policy-making. This study presents the work conducted by the JRC-IPTS of the European Commission in the Greek region of Eastern Macedonia and Thrace for supporting the implementation of the region's Smart Specialisation Strategy (S3). The study presents the methodology based on participatory and experience-based methods and offers reflections on how to reduce the thinkers–doers gap.

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### 1. Introduction

In the last decade, a revolution in research methods and educational models (Cavicchi, Santini, & Bailetti, 2014; Huff & Huff, 2001; Santini, 2013) aims to reduce the existing distance between *thinkers* (scholars or researchers) and *doers* (practitioners and entrepreneurs). This gap is at the base of the failure of the modern research system in the field of management (Bartunek, 2007); therefore, scholars are now exploring new approaches to tackle this gap. As a consequence, participatory, action-research, and experience-based methods are capturing a great deal of attention. Interestingly, participatory approaches are

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This activity centers on the provision of support to the refinement and implementation of the region's Smart Specialisation Strategy (S3), supporting, among other things, its Entrepreneurial Discovery Process (EDP). The latter, one of the pillars of the Smart Specialisation approach, is as an inclusive and interactive mainly bottom-up process in which participants from policy, business, academia, as well as other sectors, engage with each other to identify potential new activities and opportunities. Methodologically, the project applies participatory and experience-based methods to bring researchers, entrepreneurs, and the public sectors closer to each other. As such, the project offers important reflections on how to reduce the thinkers–doers gap.

The structure of the study is the following: in Section 2, a literature review introduces the problem of thinkers–doers gap, describing how the gap originates and why this gap is of interest to academics and public bodies. Section 3 reviews the importance and role of participatory method in the debate on the thinkers and doers gap. The following section describes the JRC case in Greece; although the approach followed

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#### C. Santini et al. / Journal of Business Research xxx (2015) xxx-xxx

by the JRC can fit under the definition of action-research adopted in this study, the JRC-IPTS itself has not employed this term in this context. Section 5 concludes the study.

#### 2. The thinkers and doers gap: boundaries and motivations

A wide debate exists on the growing distance between thinkers and doers in entrepreneurial settings (Cavicchi et al., 2014). Such a gap between theory and practice has several causes (November, 2004): many authors point to a lack in communication between academics and practitioners (Bartunek, 2007; Thomas, 2007; Van Aken, 2004; Whitley, 1988), which can affect management practice (Mowday, 1997). Others highlight the struggle of thinkers to understand the real needs of doers (Hills & LaForge, 1992). Thinkers' compelling need of meeting the requirements of the scientific community creates a separation between what is "read" by theorists and by practitioners (Van Aken, 2004), effectively hindering the creation of a "common language" (Whitley, 1988).

As a solution, Bartunek (2007) stresses the importance of building productive relationships for both scholars and practitioners, whereas Thomas (2007) and Whitley (1988) focus on the improvement of communication flows, or on conveying research insights in terms that can be familiar to practitioners (Wilkerson, 1999).

Pressure to reduce this gap is increasingly arising from academia (Ellson, 2009), the private sector, and policy makers. For instance, most universities and research institutes promote cooperation between theory and practice, going over and beyond the concept of the third mission (Trencher, Yarime, McCormick, Doll, & Kraines, 2014). Some educational programs in various fields are undergoing a re-design process to reduce business students' perceived distance between what they learn and what the "real world" demands (Morgan, Rudd, & Kaufman, 2004; Roberts, 2006; Simon et al., 2004). Furthermore, academics are increasingly aware that reducing the gap by focusing on the research needs of professionals (rather than addressing insights to other researcher) is critical to ensure that research is itself useful, thereby increasing trust between the two communities (November, 2004). At the policy level, the communication and cooperation between research and industry is of primary importance for the effectiveness of some funding programs (for instance, the EC Erasmus + program). Communication and cooperation is also a prominent feature of the current multi-annual programming period for the EU regional policy (2014-2020). Indeed, the concept of EDP, described below, posits that the interaction between thinkers and doers needs to result in the shared identification, among stakeholders, of priorities for regional development.

Exploring ways to reduce the separation between theory and practice is clearly necessary, and this research is an attempt to clarify these aspects.

#### 3. New participatory-based methods and modes

The urgency of understanding the gap between thinkers and doers goes hand in hand with the need to identify the most appropriate research method (Amabile et al., 2001). Background research shows that traditional teaching and research approaches have a limited efficacy for entrepreneurial education (Munoz & Huser, 2008), pointing to the importance of physical proximity, or full immersion, between researchers and practitioners as a means to fill the "gap" (Carson et al., 2002; Gilmore & Carson, 1996, 2007). Learning for entrepreneurs requires a type of interaction that is uncommon in traditional research and teaching methods because this learning is a social construction (Cook & Brown, 1999; Higgins & Elliott, 2011).

Researchers are thus reconsidering their methodological approach to investigation, placing emphasis on the positive role that participatory approaches could have in this scenario. Broadly, participatory processes' design aims to ensure that stakeholders participate actively in a given exercise based on various rationales that the designers of the approach define. Within a policy context, such as the one described below, participatory approaches pursue an alternative to purely "top-down" decision-making, emphasizing engagement, the development of a shared understanding, and action within a community. Participatory-Action-Research (PAR) adds an investigative dimension and goal to these issues in that PAR seeks to understand the world by trying to change the world collaboratively and following reflection (Susman & Evered, 1978). Contrary to other research methods, the reproducibility of findings is not a concern for PAR.

The circular approach (Fig. 1) identifies the four key steps in PAR, which, as Santini (2013) points out, are critical in promoting a reflexing criticism.

PAR has social implications. Since PAR's initial employment in the field of minority problems, one of the aims of the methodology was to contribute to social wellbeing and to improve the living conditions of the people involved in the research (Reason & Bradbury, 2001). Back-ground research shows that PAR can renew standard research process (Crockett, Downey, Firat, Ozanne, & Pettigrew, 2013).

As this research aims to demonstrate, PAR approaches—appropriately adapted to the specific research needs (Bohman, 2004) by following the experiential learning principles (Kolb, 1984)—can successfully reduce the academics-practitioners gap (Cavicchi et al., 2014). Indeed, evidence suggests that methods that promote the active involvement of researchers and stakeholders can be successful in entrepreneurial education in the field of marketing management (Cavicchi et al., 2014; Santini, 2013), as well as in social science and entrepreneurship (Eden & Huxham, 1996).

### 4. The case study: JRC-IPTS and Smart Specialisation in Eastern Macedonia and Thrace

The Institute of Prospective Technological studies (IPTS) is part of the Joint Research Centre (JRC), the European Commission's in-house science (https://ec.europa.eu/jrc/en).

Among a range of dedicated policy support activities, the IPTS hosts the Smart Specialisation Platform (http://s3platform.jrc.ec.europa.eu), which supports regions in the development and implementation of their Smart Specialisation Strategies (RIS3). Of primary importance in the implementation of EU Regional and Cohesion Policy 2014–2020, the existence of such strategies represents an ex-ante conditionality for interventions on research, innovation, and ICT access (Martínez-

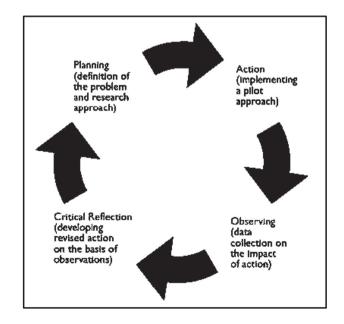


Fig. 1. The cycle of participatory action research.

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