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### Research paper

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## Risk analysis in pediatric inpatients

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#### 1. Introduction

"Magnesium chloride instead of B46" headlined the newspaper Le Parisien after the death of a 3-year-old child in 2008 following a fatal infusion error. Admitted to the hospital for simple tonsillitis, the doctor had prescribed a rehydration solution and the nurse, without checking the labeling of the vial, administered a magnesium chloride solution used for the preparation of nutrient solutions. This solute should never have been present in the clinical unit. Hence, a chain of hazardous events led to a tragedy that could, without doubt, have been avoided by a medication risk minimization method applied to the drug circuit. The pediatric hospital thus concentrates high risk factors that are fully dependent on human and technical performance. The diversity of hospital activities generates interactions that produce unforeseen situations related to specific risks in the pediatric area. Most particularly, medication management is a sensitive area with high risk factors in hospitalized children.

The literature reports many publications documenting medication errors, from prescription to administration in the hospital [1–11]. An American study reported a threefold increase in prevalence of prescribing-related adverse events in children compared to adults [1]. A review of the literature conducted from 2000 to 2012 identified a rate of 83 medication errors per 100 days of inpatient hospitalization involving errors in preparation, dosing, treatment error, and off-indication therapy [3]. Adverse events in

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#### ABSTRACT

The complexity and vulnerability of the pediatric population make them unique to risk management. Risk analysis is particularly demanding here and requires comprehensive identification of hazardous situations. Few data are published on methods to prevent medication errors in pediatric inpatients, reducing the possibility for healthcare institutions to prioritize the actions to take. This paper summarizes the proactive risk analysis methods described in the literature, the failures identified, and the corrective actions applied to reduce the risks in pediatrics.

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these studies were strongly correlated to the use of unauthorized 32 medications in children [4–11]. The shortage of drugs in a suitable 33 dosage form for pediatric patients further reinforces iatrogenic 34 adverse events [12–15]. As a consequence, physicians are 35 compelled to adjust their prescriptions depending on available 36 adult data. Likewise, nurses are frequently requested to crush 37 tablets or open capsules from adult forms and dilute the resulting 38 powder in a liquid such as mineral water. These practices all lead 39 to a higher incidence of medication errors [16–19]. To limit 40 these risks in pediatric inpatients, methods to prevent medication 41 errors have become a prerequisite for hospital certification 42 processes. Because of the paucity of literature in this domain, this 43 paper provides a comprehensive review of risk-analysis methods 44 implemented in France and internationally. 45

#### 2. Methods

#### To find the related articles, the keywords "failure modes effects 47 analysis (FMEA)", "hospital", "pediatric", "risk analysis", "prelimi-48 nary risk analysis (PRA)", "preliminary hazard analysis (PHA)", and 49 "inpatient" were searched in the Medline and Google Scholar 50 databases. The inclusion criteria were: 51

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- the paper must be in English or French; 54 55
- the paper must have mentioned a detailed risk analysis method;
- the method used to analyze risk must have been implemented in 56 • 57 pediatric care processes in a hospital;

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Table 1

Summary of articles consulted on risk analysis in pediatric inpatients.

Authors	Country	Publication year	Title	Process	Participating team	Clinical unit
Lolito et al.	France	2014	Mapping of medication risks in pediatrics	Interdiag <sup>®</sup>	Pediatricians Pharmacists Nurses	82 Clinical units
Pourrat et al.	France	2014	Oral administration of medications to infants: implementation of a preliminary risk analysis in a hospital service of pediatrics	PRA	Pediatricians Pharmacists Nurses	General pediatric unit
Delaborde et al.	France	2017	A priori risk mapping of the infusion process in neonatal and pediatric reanimation	FMEA	Physicians Nurses Hygienists Pharmacists Quality manager	Neonatal intensive care unit
Hfaiedh et al.	France	2017	Performing a preliminary hazard analysis applied to administration of injectable drugs to infants	PRA	Pharmacists Nurses Pediatricians	General pediatric unit
Lago et al.	Italy	2012	Use of FMEA analysis to reduce risk of errors in prescribing and administering drugs in paediatric wards: a quality improvement report	FMEA	Doctors Residents Nurses Patient safety experts Risk management experts Pharmacists	Neonatal intensive care unit Pediatric hematology-oncology unit General pediatric ward Emergency care unit

FMEA: failure mode and effective analysis; PRA, preliminary risk analysis.

58 • the publication date of the paper must be after 2010. To 59 determine the eligibility of the articles, those including one of 60 the keywords in their titles or abstracts were first selected. In the 61 second step, the whole texts of the selected articles were investigated by a risk expert. After reading the papers, seven 62 63 remained and 21 were excluded. The data were extracted as shown in Table 1. The data collected from the papers included: 64 65 name of the first author, country/city, year of publication, the risk analysis method, cooperating team, and the clinical study 66 67 unit.

#### 68 3. Results

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#### 69 3.1. Methods to prevent medication errors

In the seven articles selected, three methods to prevent
medication errors were implemented using the Interdiag<sup>®</sup> tool,
failure mode and effective analysis (FMEA), and preliminary risk
analysis (PRA).

#### 3.1.1. The Interdiag<sup>(R)</sup> method</sup>

75 The Interdiag<sup>®</sup> tool was elaborated by the Agence Nationale 76 d'Aide à la Performance (ANAP). The purpose of this computerbased tool is to provide a self-assessment of medication risk in 77 healthcare institutions. It contains 177 questions covering the 78 79 themes of safety policy in the healthcare unit, safety of medication 80 management, and safety of medication storage in the unit. These 81 topics are divided into nine safety areas: prevention, pilotage, patient admission and discharge, prescription, dispensation, 82 83 preparation and administration, storage of drugs, stock manage-84 ment, and emergency cart management. The questionnaire takes 2–2.5 h to complete for each care unit. The Interdiag<sup>®</sup> tool 85 86 provides risk mapping of patient medical care for each healthcare 87 unit. Subsequently, a global overview of the risk provides a 88 consolidated action plan at the institutional level. To ensure the 89 most representative assessment of the risk situation at the time of 90 the evaluation, it is strongly recommended that the evaluation 91 include at least the head of the unit, a caregiver, a doctor, a 92 pharmacist, a pharmacy dispenser, and a member of the quality or 93 risk management department.

#### 3.1.2. Failure mode and effective analysis

Failure Mode and Effective Analysis (FMEA) was initially used 95 by the US military in 1949 and then by NASA in 1960 to enhance 96 and check their programs' reliability. Since the 2000s, FMEA has 97 been used successfully in healthcare organizations to improve 98 healthcare-related management. FMEA is defined as "a systematic. 99 proactive method for evaluating a process to identify where and 100 how it might fail and to assess the relative impact of different 101 failures, in order to identify the parts of the process that are most in 102 need of change" [20]. FMEA includes a review of the steps in the 103 process, failure modes, failure causes, and the consequences of 104 each failure. For each mode and effect, severity, ease of detection, 105 and rate of occurrence are analyzed. Then criticality scores derived 106 from these measures are used both to identify modes of protection 107 against errors and to monitor prevention efficacy indicators. This 108 method is particularly useful in evaluating a new process prior to 109 implementation and in assessing the impact of a proposed 110 corrective action. 111

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#### 3.1.3. Preliminary risk analysis

The preliminary risk analysis (PRA) fields are multiple, covering 113 industrial, military, financial, environmental, and healthcare 114 activities. PRA is a systemic, rigorous, and inductive approach 115 performed in two steps: the PRA system and the PRA scenario 116 [21]. The PRA system determines the general and specific 117 hazardous situations and constructs the risk map. The PRA 118 scenario associates each hazardous situation with a level of 119 severity, probability, effort, and acceptance of risk level. Then a 120 criticality matrix derived from these measures is built to score the 121 hazardous situations and identify whether or not they are critical. 122 The map highlights the initial and residual risks after establishing a 123 plan to reduce these risks. 124

#### 3.2. French and international data

#### 3.2.1. French data

In France, few data have been published based on widely differing complexity methods to prevent medication errors in pediatric inpatients [22–24]. A study conducted by the Grenoble University Hospital analyzed the risks of medication management in 82 pediatric care units by mapping risks using the Interdiag<sup>®</sup> tool [22]. The aim of the study was to identify the medication risk 132

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