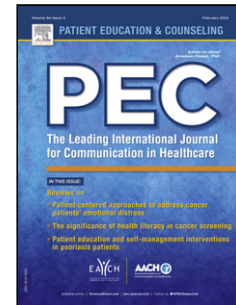


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Title: Affective communication during bad news consultation: effect on analogue patients' heart rate variability and recall

Authors: Olivia Purnima Danzi, Cinzia Perlini, Federico Tedeschi, Mimma Nardelli, Alberto Greco, Enzo Pasquale Scilingo, Gaetano Valenza, Lidia Del Piccolo



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TITLE: Affective communication during bad news consultation: effect on analogue patients' heart rate variability and recall.

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Running head. Effect of supportive communication on HRV and recall.

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Highlights:

- Few supportive comments improve patient's perception of empathy and support.
- Supportive communication can help to reduce the patient's level of arousal.
- Supportive communication is not sufficient to improve recall of provided information.

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