



# Fast Engset computation

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## ABSTRACT

The blocking probability of a finite-source bufferless queue is a fixed point of the Engset formula, for which we prove existence and uniqueness. Numerically, the literature suggests a fixed point iteration. We show that such an iteration can fail to converge and is dominated by a simple Newton's method, for which we prove a global convergence result. The analysis yields a new Turán-type inequality involving hypergeometric functions, which is of independent interest.

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## 1. Introduction

The Engset formula is used to determine the blocking probability in a bufferless queueing system with a finite population of sources. Applications to *bufferless optical networks* [6,20,12,14,13] have sparked a renewed interest in the Engset model and its generalizations [5]. Sztrik provides a literature review of applications [18], including *multiprocessor performance modeling* and the *machine interference problem*, in which machines request service from one or more repairmen. The analysis herein was inspired by a recent application in *sizing vehicle pools* for car-shares [4].

The queue under consideration is the  $M/M/m/m/N$  queue [10]. This is a bufferless queue with  $N$  sources that can request service, provided by one of  $m$  identical servers. When all  $m$  servers are in use, incoming arrivals are *blocked* and leave the system without queueing. The *Engset formula* is used to determine the probability  $P$  that any random arrival is blocked. The Engset formula is [11, Equation (62)]

$$P = \lim_{P' \rightarrow P} \frac{\binom{N-1}{m} (M(P'))^m}{\sum_{X=0}^m \binom{N-1}{X} (M(P'))^X} \quad \text{where } M(P) = \frac{\alpha}{1 - \alpha(1 - P)} \quad (\text{Engset formula})$$

The number of sources  $N$ , the number of servers  $m$ , and the offered traffic *per-source*  $\alpha$  are given as input. It is worthwhile to note that subject to some technical assumptions, the Engset formula remains valid under general distributions (i.e.  $G/G/m/m/N$ ) [19, Section 5.4].

It is not obvious if any value of  $P$  satisfies the *Engset formula*, or if multiple values of  $P$  might satisfy it. To the authors' best knowledge, this work is the first to establish the existence and uniqueness of a solution (Section 2).

**Remark.** The limit appearing in the *Engset formula* is a technical detail to avoid (for ease of analysis) the removable discontinuity at  $P = 1 - 1/\alpha$ . We mention that  $f$  may admit nonremovable discontinuities at some negative values of  $P$  (at which the limit does not exist), though this does not affect the analysis.

**Remark.** Let  $\lambda$  be the *idle source initiation rate*, the rate at which a free source (i.e. one not being serviced) initiates requests, and  $1/\mu$  be the *mean service time*. If  $P$  is the blocking probability,  $M(P) = \lambda/\mu$ . This substitution removes  $P$  from the right-hand side of the *Engset formula* [11, Equation (70)]. However,  $\lambda$  is often unknown in practice, and hence this method is only applicable in special cases, or subject to error produced from approximating  $\lambda$ .

## 2. Properties of the Engset formula

If the number of servers  $m$  is zero, any request entering the queue is blocked ( $P = 1$ ). If there are at least as many servers as there are sources ( $m \geq N$ ), any request entering the queue can

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immediately be serviced ( $P = 0$ ). Finally, the case of zero traffic ( $\alpha = 0$ ) corresponds to a queue that receives no requests. We assume the following for the remainder of this work:

**Assumption.**  $m$  and  $N$  are integers with  $0 < m < N$ .  $\alpha$  is a positive real number.

The following lemmas characterize  $f$  defined in the [Engset formula](#) and are used to establish several results throughout this work:

**Lemma 1.**  $f$  is strictly decreasing on  $[0, \infty)$ .

**Lemma 2.**  $f$  is convex on  $[1 - 1/\alpha, \infty) \supset [1, \infty)$ .

Owing partly to [Lemma 1](#), our first significant result is as follows:

**Theorem 3.** There exists a unique probability  $P^*$  satisfying the [Engset formula](#).

Proofs of these results are given in the [Appendix](#). The proof of [Theorem 3](#) establishes that  $f(0) = 0$  and  $f(1) = 1$  have opposite signs. Therefore,  $P^*$  can be computed via the bisection method on the interval  $[0, 1]$  applied to the map

$$P \mapsto f(P) - P. \quad (1)$$

### 3. Computation

#### 3.1. Fixed point iteration

The literature suggests the use of a fixed point iteration [[9](#), page 489]. This involves picking an initial guess  $P_0$  for the blocking probability and considering the iterates of  $f$  evaluated at  $P_0$ . Specifically,

$$P_0 \in [0, 1] \\ P_n = f(P_{n-1}) \quad \text{for } n > 0. \quad (\text{fixed point iteration})$$

We characterize convergence in the following result:

**Theorem 4.** If  $\alpha \leq 1$  and  $|f'(0)| < 1$ , the [fixed point iteration](#) converges to  $P^*$ .

While the first inequality appearing above is a restriction on the per-source traffic, the second inequality is hard to verify, as it involves the derivative of  $f$ . This inspires the following:

**Corollary 5.** If  $\alpha \leq 1$  and  $N \geq 2m$ , the [fixed point iteration](#) converges to  $P^*$ .

The condition  $N \geq 2m$  requires there to be twice as many sources as there are servers, satisfied in most (but not all) reasonable queueing systems.

Proofs of these results are given in the [Appendix](#).

#### 3.2. Newton's method

*Newton's method* uses first-derivative information in an attempt to speed up convergence. In particular,

$$P_0 \in [0, 1] \\ P_n = P_{n-1} - \frac{f(P_{n-1}) - P_{n-1}}{f'(P_{n-1}) - 1} \quad \text{for } n > 0. \quad (\text{Newton's method})$$

Often, convergence results for applications of Newton's method are *local* in nature: they depend upon the choice of initial guess  $P_0$ . By using the convexity established in [Lemma 2](#), we are able to derive a *global* result for Newton's method:

**Theorem 6.** If  $\alpha \leq 1$ , *Newton's method* converges to  $P^*$ .

**Table 1**

Comparison under  $N = 20$  and  $\alpha = \frac{1}{4}$ .

Servers $m$	Probability $P^*$	Number of iterations	
		Fixed point	Newton
1	8.322e-01	6	3
2	6.725e-01	7	3
3	5.235e-01	7	3
4	3.879e-01	8	3
5	2.693e-01	9	3
6	1.714e-01	8	4
7	9.718e-02	8	4
8	4.753e-02	7	4
9	1.947e-02	6	4
10	6.554e-03	5	3
11	1.798e-03	4	3
12	4.005e-04	4	3
13	7.194e-05	3	3
14	1.028e-05	3	3
15	1.142e-06	3	3
16	9.518e-08	3	2
17	5.599e-09	2	2
18	2.074e-10	2	2
19	3.638e-12	2	2

**Table 2**

Comparison under  $N = 20$  and  $\alpha = \frac{1}{2}$ .

Servers $m$	Probability $P^*$	Number of iterations	
		Fixed point	Newton
1	9.087e-01	7	3
2	8.187e-01	8	3
3	7.303e-01	9	3
4	6.436e-01	10	3
5	5.591e-01	11	3
6	4.773e-01	11	3
7	3.985e-01	14	3
8	3.235e-01	15	4
9	2.531e-01	16	4
10	1.885e-01	16	4
11	1.310e-01	14	4
12	8.259e-02	12	4
13	4.527e-02	10	4
14	2.041e-02	8	4
15	7.124e-03	6	4
16	1.827e-03	5	4
17	3.254e-04	4	3
18	3.623e-05	3	3
19	1.907e-06	3	3

A proof of this result is given in the [Appendix](#). Superficially, [Theorem 6](#) seems preferable to [Corollary 5](#) as it does not place restrictions on  $N$  or  $m$ . In practice, we will see that [Newton's method](#) outperforms the [fixed point iteration](#), and that it performs well even when  $\alpha > 1$  ([Section 4](#)).

### 4. Comparison of methods

[Tables 1–4](#) compare the performance the [fixed point iteration](#) and [Newton's method](#) for a queueing system with  $N = 20$  sources (though we mention that the observed trends seem to hold independent of our choice of  $N$ ). The initial guess used is  $P_0 = \frac{1}{2}$ . The stopping criterion used is  $|P_{n+1} - P_n| \leq \text{tol} = 2^{-24}$ .

Bisection halves the search interval at each step, so that the maximum possible error at the  $n$ th iteration is  $2^{-n}$ . It follows that to achieve a desired error tolerance  $\text{tol}$ , bisection requires  $\lceil -\lg(\text{tol}) \rceil = \lceil -\lg(2^{-24}) \rceil = 24$  iterations independent of the input parameters (for this reason, it is omitted from the tables). The [fixed point iteration](#) fails to converge or performs poorly (sometimes taking hundreds of iterations) precisely when the sufficient conditions of [Corollary 5](#) are violated. [Newton's method](#) outperforms both algorithms by a wide margin, often converging in just a few iterations.

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