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Sequential drug verification errors resulting in wrong drug administration during caesarean section

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ABSTRACT

An intravenous bolus of phentolamine was inadvertently given to a parturient during an emergency caesarean section following delivery of her infant when the intention had been to give an intravenous bolus of 5 IU Syntocinon. Root cause analysis identified a series of errors originating in the hospital pharmacy when one drug package was mistakenly issued in place of another. Subsequent checks failed to detect the original mistake. The final and most important check immediately before intravenous adminis-

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tration was also at fault. This case highlights a systems failure that permitted issue, transportation and administration of the wrong drug to a parturient. Robust measures to ensure avoidance of drug administration errors should be evaluated and introduced where possible.

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Keywords: Drug administration error; Caesarean section; Syntocinon; Phentolamine

Introduction

In 2007 the National Patient Safety Agency (NPSA) published its findings on medication incidents.¹ Ninety two reports described severe harm or death during the 18-month study period. Most serious incidents recorded related to drugs administered intravenously. Drug administration errors associated with obstetric anaesthesia are known to occur.² Drug misidentification accounted for almost 37% of all errors in one prospective study conducted in a teaching hospital environment.³ We report a case of an error involving repeated misidentification of a drug package by different healthcare professionals. Failure to identify the drug package correctly resulted in its transport to and storage in a location where the drug would not normally be kept and ultimately resulted in its inappropriate administration.

Case report

A 35-year-old 50 kg nulliparous woman required caesarean delivery due to failure to progress in labour. Epidural analgesia in labour had been provided via a catheter inserted at the L3-4 interspace. 10 mL each of 0.5% bupivacaine and 2% lidocaine supplemented with 50 µg fentanyl were given to establish a bilateral block to T3, confirmed with ethyl chloride spray, without appreciable alteration of blood pressure. Two anaesthetists jointly managed the patient.

At caesarean section, a healthy 3.6-kg female infant was delivered. Thereafter the intention was to administer 5 IU oxytocin (Syntocinon, Alliance Pharmaceuticals, Chippenham, UK) in accordance with both local and national guidelines. 0.5 mL of a clear colourless liquid, which had been drawn up in a 2 mL syringe and labelled "oxytocin" by one anaesthetist, was administered as a slow bolus by the second anaesthetist. Shortly after injection the systolic blood pressure fell from 112 to 88 mmHg, and responded to bolus doses of ephedrine totalling 9 mg. The syringe labelled "oxytocin" was checked with the ampoule from which the drug had been drawn, primarily to confirm the concentration of the Syntocinon given and exclude a dosing error. The opened ampoule was labelled phentolamine (Rogitine, Alliance Pharmaceuticals, Chippenham, UK) at a concentration of 10 mg/mL; consequently a 5 mg bolus had been given in error. Syntocinon 5 IU was immediately given to assist uterine contraction and the obstetri-

cians informed of the reason for the delay in giving the correct drug. No additional vasopressor treatment was required. The incident was reported using our institutions' online critical incident system. The patient was informed. She experienced no further complications and was discharged home three days later.

The medicine stock-ordering list, which stipulates normal stock levels and is used to initiate drug replacement requests from the pharmacy, was reviewed. Phentolamine had not been requested. It was assumed that the error was an isolated consequence of accidental removal of the wrong drug package from the refrigerator where both phentolamine and Syntocinon were stored. Pharmacy staff reviewed their drug storage refrigerator, where three boxes of phentolamine were found mixed in amongst ten boxes of Syntocinon on the same shelf. Both drugs were supplied by the same generic drug manufacturer and packaged in similarly sized and coloured boxes using the manufacturer's corporate design (Figs. 1 and 2).

Following this incident, changes to prevent future error were implemented. Phentolamine and Syntocinon packages are now stored on separate shelves in the pharmacy refrigerator and phentolamine has been completely removed from the delivery suite stock-ordering list. The manufacturer, when notified that the similarity in packaging may have contributed to the administration error, has agreed to make changes to reduce misidentification.



Fig. 1 Phentolamine package.

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