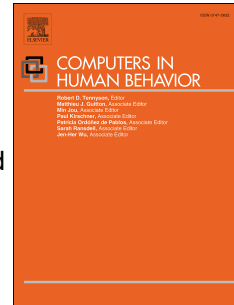


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Why Do You Keep Doing That? The Biasing Effects of Mental States on IT Continued Usage Intentions

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Highlights:

- Expectation-Confirmation provides a framework to understand the bias effects on IT continued use decisions.
- Evidence of the biasing role of psychological states on perceptions of IT and decisions toward continued use.
- Technology addiction drives an upward bias of the users' perceptions toward their IT use experience.
- Technostress drives a downward bias of the users' perceptions toward their IT use experience.

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