Accepted Manuscript

Facilitating information-seeking activity in instructional videos: The combined effects of micro- and macroscaffolding

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PII: S0747-5632(17)30295-9

DOI: 10.1016/j.chb.2017.04.052

Reference: CHB 4951

To appear in: Computers in Human Behavior

Received Date: 21 November 2016

Revised Date: 24 March 2017

Accepted Date: 26 April 2017

Please cite this article as: Salomé Cojean, Eric Jamet, Facilitating information-seeking activity in instructional videos: The combined effects of micro- and macroscaffolding, *Computers in Human Behavior* (2017), doi: 10.1016/j.chb.2017.04.052

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Highlights

- We studied the effects of scaffolding level on searching for information in videos
- Micro and macro levels have specific effects on navigation and semantic searches
- Combining the two levels of scaffolding facilitates the search activity
- Results are discussed in terms of mental model building with or without scaffolding

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