Accepted Manuscript

A Statistical Analysis Approach to Predict User's Changing Requirements for Software Service Evolution

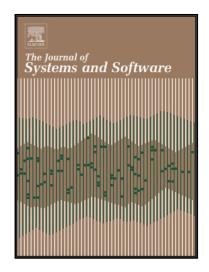
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PII: S0164-1212(17)30135-8 DOI: 10.1016/j.jss.2017.06.071

Reference: JSS 9995

To appear in: The Journal of Systems & Software

Received date: 9 July 2016
Revised date: 19 March 2017
Accepted date: 25 June 2017



Please cite this article as: Haihua Xie, Jingwei Yang, Carl K. Chang, Lin Liu, A Statistical Analysis Approach to Predict User's Changing Requirements for Software Service Evolution, *The Journal of Systems & Software* (2017), doi: 10.1016/j.jss.2017.06.071

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Highlights:

- A CRF(Conditional Random Fields)-based method for inferring users' goals.
- A method to explore users' emerging intentions based on goal inference results.
- A software evolution process based on detection of users' emerging intention.
- An exploratory study on an online service with a user base of 120 participants.



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