

## Accepted Manuscript

Optimal service order for mass-casualty incident response

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PII: S0377-2217(17)30082-6  
DOI: [10.1016/j.ejor.2017.01.047](https://doi.org/10.1016/j.ejor.2017.01.047)  
Reference: EOR 14228



To appear in: *European Journal of Operational Research*

Received date: 30 July 2015  
Revised date: 27 January 2017  
Accepted date: 29 January 2017

Please cite this article as: Behrooz Kamali, Douglas Bish, Roger Glick, Optimal service order for mass-casualty incident response, *European Journal of Operational Research* (2017), doi: [10.1016/j.ejor.2017.01.047](https://doi.org/10.1016/j.ejor.2017.01.047)

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## Highlights

- We model optimal service order problem considering mix of casualties and resources.
- Structural and performance comparison of our model with others in the literature.
- Study structural properties of the optimal solution.
- We discuss data issues, and more realistic problems, including multiple servers.

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