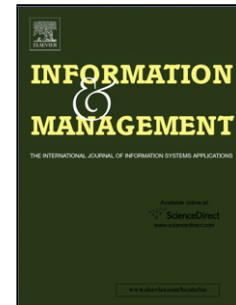


## Accepted Manuscript

Title: Expert or Peer? Understanding the Implications of Virtual Agent Identity on Emergency Rescuer Empowerment in Mobile Psychological Self-help Services



Author: <ce:author id="aut0005" biographyid="vt0005" author-id="S037872061730006X-3c78dccb37f14668992e4b8ca906cc"> Manning Li<ce:author id="aut0010" biographyid="vt0010" author-id="S037872061730006X-f1a9e166c6a5b427e73dd8f3885d3db7"> Jack Zhenhui Jiang<ce:author id="aut0015" biographyid="vt0015" author-id="S037872061730006X-054cb553d15824454ac2996382e372db"> Zhiping Fan<ce:author id="aut0020" biographyid="vt0020" author-id="S037872061730006X-70735036e3b8ec5d271a25f49e15ea2b"> Jie Hou

PII: S0378-7206(17)30006-X  
DOI: <http://dx.doi.org/doi:10.1016/j.im.2017.01.002>  
Reference: INFMAN 2970

To appear in: *INFMAN*

Received date: 11-4-2015  
Revised date: 6-10-2016  
Accepted date: 5-1-2017

Please cite this article as: Manning Li, Jack Zhenhui Jiang, Zhiping Fan, Jie Hou, Expert or Peer? Understanding the Implications of Virtual Agent Identity on Emergency Rescuer Empowerment in Mobile Psychological Self-help Services, Information and Management <http://dx.doi.org/10.1016/j.im.2017.01.002>

This is a PDF file of an unedited manuscript that has been accepted for publication. As a service to our customers we are providing this early version of the manuscript. The manuscript will undergo copyediting, typesetting, and review of the resulting proof before it is published in its final form. Please note that during the production process errors may be discovered which could affect the content, and all legal disclaimers that apply to the journal pertain.

# Expert or Peer? Understanding the Implications of Virtual Agent Identity on Emergency Rescuer Empowerment in Mobile Psychological Self-help Services

**\*Manning Li**

Department of Information Management and Decision Sciences, School of Business  
Administration, Northeastern University, Shenyang 110819, China

**\*Jack Zhenhui Jiang**

School of Computing, The National University of Singapore (NUS), 117417, Singapore

**Zhiping Fan**

Department of Information Management and Decision Sciences, School of Business  
Administration, Northeastern University, Shenyang 110819, China

**Jie Hou**

Institute of Cyber-physical Systems, School of Information Science and Engineering,  
Northeastern University, Shenyang 110819, China

**\*Corresponding author 1:** Jack Zhenhui Jiang

Email: [jiang@comp.nus.edu.sg](mailto:jiang@comp.nus.edu.sg)

Postal Address: School of Computing, The National University of Singapore (NUS),  
117417, Singapore

**\*Corresponding author 2:** Manning Li

Email: [mnli@mail.neu.edu.cn](mailto:mnli@mail.neu.edu.cn)

Postal Address: Department of Information Management and Decision Sciences, School  
of Business Administration, Northeastern University, Shenyang 110819, China

**Abstract**

Download English Version:

<https://daneshyari.com/en/article/4972549>

Download Persian Version:

<https://daneshyari.com/article/4972549>

[Daneshyari.com](https://daneshyari.com)