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## Foundational workplace safety and health competencies for the emerging workforces

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#### ABSTRACT

Introduction: Young workers (aged 15-24) suffer disproportionately from workplace injuries, with a nonfatal injury rate estimated to be two times higher than among workers age 25 or over. These workers make up approx- 18 imately 9% of the U.S. workforce and studies have shown that nearly 80% of high school students work at some 19 point during high school. Although young worker injuries are a pressing public health problem, the critical 20 knowledge and skills needed to prepare youth for safe and healthy work are missing from most frameworks 21 used to prepare the emerging U.S. workforce. Methods: A framework of foundational workplace safety and health 22 knowledge and skills (the NIOSH 8 Core Competencies) was developed. The framework was aligned with the 23 Health Belief Model (HBM) and the Core Competencies were mapped to the individual HBM constructs. Results: 24 The proposed NIOSH Core Competencies utilize the HBM to provide a framework for foundational workplace 25 safety and health knowledge and skills. An examination of how these competencies and the HBM apply to actions 26 that workers take to protect themselves is provided. The social and physical environments that influence these 27 actions are also discussed. Conclusions: The NIOSH 8 Core Competencies, aligned with one of the most widely 28 used conceptual frameworks in health behavior practice, fill a critical gap in preparing the emerging U.S. work- 29 force to be cognizant of workplace risks and to participate in, and benefit from, safe and healthy work. Practical 30 applications: Integration of the NIOSH 8 Core Competencies into school curricula is one way to ensure that every 31 young person, before he or she enters the workforce, has the foundational workplace safety and health knowl- 32 edge and skills to be cognizant of risks on the job and to participate in, and benefit from, safe and healthy work. 33 Published by Elsevier Ltd. 34

#### 1. Introduction

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In the United States, the Occupational Safety and Health (OSH) Act of 1970 requires employers to provide employees with a safe and healthy workplace, free of recognized hazards ("Occupational Safety and Health Act", 1970). Despite vast improvements in occupational safety and health since the enactment of the OSH Act, work-related injuries, illness, and fatalities remain a persistent and pressing public health problem (Smith & DeJoy, 2012). Every day in the United States, more than 12 workers die on the job (US Bureau of Labor Statistics [BLS], 2015). Furthermore, according to estimates from the Survey of Occupational Injuries and Illnesses (SOII) conducted by the BLS, employers reported more than 3 million nonfatal injuries and illnesses to workers in private

industry and 746,000 in state and local government in 2013 (BLS, 57 2014a). Workplace incidents cause significant physical, financial, and 58 emotional hardship for businesses, workers, their families, and communities (Adams et al., 2002; Boden, Biddle, & Spieler, 2001; Brown, 60 Shannon, Mustard, & McDonough, 2007; Dembe, 2001; Safe Work 61 Australia, 2012). Based on 2007 U.S. data, the estimated direct medical 62 costs (\$67 billion) and indirect costs (\$183 billion) of occupational injuries and illnesses were found to be at least as large as the cost of cancer 64 (Leigh, 2011).

For numerous developmental and environmental reasons, younger 66 workers (aged 15–24 years<sup>3</sup>) suffer disproportionately from workplace 67 injuries (Centers for Disease Control and Prevention [CDC], 2010). Ap-68 proximately 21.3 million individuals under 25 years of age were in the 69 workforce in 2014, representing 8.6% of the total U.S. workforce (BLS, 70 2014b). Studies have shown that nearly 80% of high school students in 71 the U.S. work at some point while still in school (BLS, 2005; Castillo & 72

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 <sup>★</sup> Disclaimer: The findings and conclusions in this report are those of the author(s) and do not necessarily represent the views of the National Institute for Occupational Safety and Health.

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<sup>&</sup>lt;sup>3</sup> In the United States, federal and state child labor laws, which regulate the employment of minors, are tied to the Fair Labor Standards Act (FLSA) of 1938 ("Fair Labor Standards Act", 1938). The FLSA limits the types of jobs youths aged 14 to 17 years are allowed to perform, the number of hours they may work, and the timing of these hours. However, national injury and fatality data usually do not include youth under age 15.

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Lewko, 2013; Runyan, Schulman, & Scholl, 2012). During the 10-year period 1998–2007, an estimated 7.9 million nonfatal injuries to young workers were treated in U.S. hospital emergency departments (EDs) (CDC, 2010). The nonfatal injury rate was 5.0 ED-treated injuries per 100 full-time equivalent (FTE) workers, approximately two times higher than among workers age 25 or over (CDC, 2010). One study estimated that work-related injuries for youth up to age 19 accounted for an annual, total cost of \$5 billion, or 3.9% of all workplace injury costs in the United States (Miller & Waehrer, 1998).

Given the high burden of workplace injuries and illnesses suffered by young workers, occupational safety education and training for this vulnerable population is imperative (Chin et al., 2010). Most of the current frameworks to teach work-readiness skills to the emerging workforce do not include the knowledge of and abilities for safe and healthy work. The nature and organization of work is evolving and young workers can expect to change jobs and employers many times during their working lives. These shifts will result in an increased likelihood of encountering new or different hazards or risk scenarios, suggesting the importance of an ongoing application of foundational occupational safety and health knowledge (Schulte, Stephenson, Okun, Palassis, & Biddle, 2005).

The intention of this article is to introduce a framework of core competencies for workplace safety and health. This theoretical framework-grounded in the Health Belief Model-provides young workers with foundational workplace safety and health knowledge and skills that will serve as the basis for subsequent workplace safety and health learning. A brief review of the literature is provided for selected factors contributing to the higher rates of work-related injuries among young workers (when compared to their adult peers). Next, a framework is introduced for providing young workers with foundational workplace safety and health knowledge and skills. Finally, avenues for future research and intervention are discussed, including the integration of the foundational workplace safety and health competencies into school curricula to prepare youth to participate in, and benefit from, safe, healthy, and productive workplaces.

#### 1.1. Factors that contribute to young worker injuries

The inverse relationship between age and non-fatal work injuries is a consistent association found in occupational safety and health research (Breslin & Smith, 2013; Laflamme & Menckel, 1995; Salminen, 2004). As new workers, adolescents are likely to be inexperienced and unfamiliar with many of the tasks required of them. Furthermore, adolescents' unique characteristics such as their size, sleep requirements, musculoskeletal and endocrinal development, and cognitive and emotional maturity (National Institute for Occupational Safety and Health, 1997; National Research Council, 1998; Sudhinaraset & Blum, 2010) may predispose them to workplace injuries (Runyan & Zakocs, 2000). Adolescent sensation seeking—the desire to pursue novel and intense experiences and sensations-and adolescent risk taking, especially when in the company of other young people, are commonly observed phenomena among developing youth (Spear, 2000; Steinberg, 2005, 2011). Moreover, when adolescents experience an absence of negative consequences when they engage in risky behavior, feelings of invulnerability may increase (Reyna & Farley, 2006). Adolescents' orientation toward risk may predispose them to job-related injury (Sudhinaraset & Blum, 2010) and their most positive traits—energy, enthusiasm, and a need for increased challenge and responsibility-can increase their likelihood of taking on tasks they are not prepared to do safely.

The literature pertaining to the epidemiology of adolescent workrelated injuries is limited when compared to that for adult workers (Steers, Elliott, Nemiro, Ditman, & Oskamp, 1996); nevertheless, a substantial evidence base has been built over the past two decades that identifies both individual factors, including minority status (Mardis & Pratt, 2003; Miller & Waehrer, 1998; New Zealand Department of Labour, 2007), socioeconomic status (Rauscher & Myers, 2008), and work-based risk factors, such as the fast pace of work (Breslin, Day, 137 et al., 2007; Evensen, Schulman, Runyan, Zakocs, & Dunn, 2000; Frone, 138 1998; Zakocs, Runyan, Schulman, Dunn, & Evensen, 1998), inadequate 139 supervision and training (Knight, Castillo, & Layne, 1995; Lewko, 140 Runyan, Tremblay, Staley, & Volpe, 2010; Runyan & Zakocs, 2000; 141 Runyan et al., 2007; Zakocs et al., 1998), equipment use (Breslin, 142 Polzer, MacEachen, Morrongiello, & Shannon, 2007; Evensen et al., 143 2000; Frone, 1998; Knight et al., 1995; Mardis & Pratt, 2003; Parker, 144 Carl, French, & Martin, 1994), working late, and working with cash 145 and customers (Miller & Waehrer, 1998; NIOSH, 2003; Richardson & 146 Windau, 2003; Runyan, Schulman, & Hoffman, 2003), that increase 147 the risk for job-related injuries among adolescents (Breslin, Day, et al., 148 2007; Laberge & Ledoux, 2011; Rauscher & Runyan, 2013). Lack of 149 job-related knowledge, skills, and training; and lack of job control also 150 contribute to heightened risk among younger workers, who might be 151 less likely to recognize hazards, less likely to speak up regarding safety 152 issues (Breslin, Polzer, et al., 2007; Tucker & Turner, 2013; Zakocs 153 et al., 1998), and less aware of their legal rights as workers (NIOSH, 154 2003).

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#### 1.2. Missing life skills and competencies for life

The terms "21st century skills," "work-readiness skills," "job-readiness 157 skills," and "employability skills," have become watchwords in education, 158 business, and government. Numerous frameworks articulate the skills, 159 knowledge, and abilities for a skilled worker in the modern economy 160 (Partnership for 21st Century Skills, 2009; The Conference Board, 161 Partnership for 21st Century Skills, Corporate Voices for Working 162 Families,, & Society for Human Resource Management, 2006; U.S. 163 Department of Labor, 2008). However, as previously noted, workplace 164 safety and health is currently missing from many, if not most, of the 165 current frameworks to prepare the future American workforce. Young 166 people frequently enter the labor force lacking even the most basic workplace safety and health knowledge and skills needed to be cognizant of 168 the safety and health challenges and hazards they may face. This is despite 169 the fact that the benefits of incorporating foundational workplace health 170 and safety knowledge and skills into education and training frameworks 171 for youth are believed to include increased job/career knowledge, safer 172 work activities, increased competence when dealing with occupational 173 situations, and reduced incidence of job-related injuries and illnesses 174 (Schulte et al., 2005).

In general, foundational skills in and for the context of work are considered the fundamental, portable skills needed for training and workplace success (ACT, 2013). These skills, which include reading for 178 information, applied mathematics, problem solving, critical thinking, 179 managing personal and interpersonal relationships, and communica- 180 tion, are fundamental in that they serve as a basis for supporting more 181 advanced skill development, and they are portable because, rather 182 than being job specific, they can be applied across a wide variety of oc- 183 cupations (ACT, 2013; Lankard, 1990; Partnership for 21st Century 184 Skills, 2009; Saterfiel & McLarty, 1995; Symonds, Schwartz, & 185 Ferguson, 2011; The Conference Board et al., 2006). In short, foundational skills are the fundamental, portable skills necessary for conveying 187 and receiving information critical to training and workplace success 188 (ACT, 2013). Having foundational skills is important as general competency "leavens" subsequent learning and practical experience (Darche & 190 Stam, 2012).

Foundational skills for workplace safety and health are situated 192 within the larger context of "work readiness" skills, which are generally 193 thought of as "life skills" with a strong work focus. Life skills in turn are 194 abilities that allow individuals to adapt to the challenges of everyday life 195 (World Health Organization [WHO], 1997). Life skills are not in them- 196 selves behaviors but rather are abilities to behave in certain ways 197 given the motivation, and given the scope to do so within an individual's 198 social, cultural, and environmental constraints (WHO, 1997).

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