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Optimal Revenue Management in Two Class Pre-emptive Delay Dependent Markovian Queues

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Highlights

- Problem of server surplus capacity with pre-emptive scheduling is discussed.
- A finite step algorithm is proposed to obtain global optimal parameters.
- A game theoretic interpretation of the pricing model is presented.
- A comparative study under pre-emptive and non pre-emptive scheduling is presented.
- A service level range where pre-emptive policy generates more revenue is identified.

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