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A Communications Bundle to Improve Satisfaction for Critically III Patients and Their Families: A Prospective, Cohort Pilot Study

Rana L. Awdish, MD, Dana Buick, MD, Maria Kokas, PhD, Hanan Berlin, RN, Catherine Jackman, RN, Cari Williamson, BA, Michael P. Mendez, MD, Kristen Chasteen, MD

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Rana L. Awdish, MD, Dana Buick, MD, Maria Kokas, PhD, Hanan Berlin, RN, Catherine

Jackman, RN, Cari Williamson, BA, Michael P. Mendez, MD, and Kristen Chasteen, MD

Division of Pulmonary and Critical Care Medicine (R.L.A., D.B., H.B., C.J, M.P.M.),

Section of Palliative Medicine (K.C), and Department of Medical Education (M.K., C.W.,

D.B.), Henry Ford Hospital, Detroit, Michigan, USA

Address correspondence to:

Kristen Chasteen, MD

Section of Palliative Medicine – CFP 403

Henry Ford Hospital

2799 West Grand Blvd.

Detroit, MI 48202

Email: kchastel@hfhs.org

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