

## Accepted Manuscript

Title: Patients' general satisfaction with telephone counseling by pharmacists and effects on satisfaction with information and beliefs about medicines: Results from a cluster randomized trial

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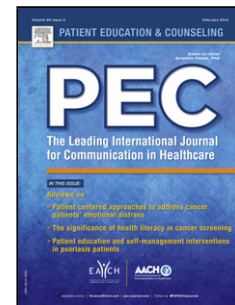
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## 1 Highlights

- We designed a telephone counseling intervention which is feasible to implement
- This telephone counseling by pharmacists reduces concerns about medication
- This intervention improves satisfaction with counseling in general
- Satisfaction with information on some subjects was improved.
- The effects of telephone counseling are more pronounced in men than in women

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