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Abstract

The relevance of organisational culture on job satisfaction and performance particularly within the hospitality sector cannot be over-emphasized. The culture of an organization goes a long way in distinguishing it from other organizations because it shows its ability to either be successful or to fail. To however achieve excellence and high-level performance, it is important to note that for effective and efficient operation, an organization would need a formal approach of communication as well as for making decisions and completing the tasks to match the needs of the organization. The managerial implications drawn from the study is that organizations should take advantage of their culture and inculcate values that will enhance performance.

1. Introduction

Organisational culture refers to certain characteristics that shape how human beings behave and communicate within any organisational setting. The concept of organisational culture is of fundamental interest among individuals, groups, and organisations as they try to understand how the culture of an organisation can make a difference or have a sway on the satisfaction and performance of all members of the organisation especially in the hospitality industry.

Subject area	Business Management
More Specific Subject Area:	Organizational Behaviour and HRM
Type of Data	Primary data (Table and Figure)
How Data was Acquired	Researcher-made questionnaire analysis
Data format	Raw, analyzed, Inferential statistical data
Experimental Factors	Sample comprises selected hotels in Nigeria. The

Specification Table

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