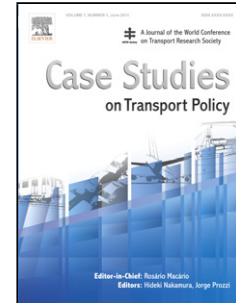


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Privatization, outsourcing and public service objectives: an explorative analysis of two network industries

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Highlights

- The detachment of an operator from political decision-making affects public service objectives.
- Less democratic accountability can lead to economic goals being prioritized at the cost of *certain* social and environmental objectives
- Key sector differences are considered for translating transport and water service objectives to indicators

Abstract

A key driver of reforms such as privatizing and outsourcing services of general interest is the intended increased performance, particularly in terms of economic efficiency. However, such effects remain disputed. In this article we explore how different models of privatization and outsourcing relate to public service objectives in terms of both economic and social aspects. The governance models are differentiated based on how removed the service provider is from

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