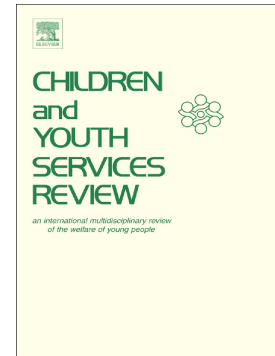


## Accepted Manuscript

Service engagement and retention: Lessons from the Early Childhood Connections Program

Chien-Jen Chiang, Melissa Jonson-Reid, Hyunil Kim, Brett Drake, Laura Pons, Patricia Kohl, John Constantino, Wendy Auslander



PII: S0190-7409(17)30837-X  
DOI: doi:[10.1016/j.chidyouth.2018.02.028](https://doi.org/10.1016/j.chidyouth.2018.02.028)  
Reference: CYSR 3697

To appear in: *Children and Youth Services Review*

Received date: 25 September 2017  
Revised date: 14 February 2018  
Accepted date: 16 February 2018

Please cite this article as: Chien-Jen Chiang, Melissa Jonson-Reid, Hyunil Kim, Brett Drake, Laura Pons, Patricia Kohl, John Constantino, Wendy Auslander , Service engagement and retention: Lessons from the Early Childhood Connections Program. The address for the corresponding author was captured as affiliation for all authors. Please check if appropriate. Cysr(2017), doi:[10.1016/j.chidyouth.2018.02.028](https://doi.org/10.1016/j.chidyouth.2018.02.028)

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Running head: SERVICE ENGAGEMENT AND RETENTION

Service Engagement and Retention: Lessons from the Early Childhood Connections Program

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#### Abstract

The high attrition rates found in studies of early childhood home visitation create barriers to measuring the effectiveness of such programs. Most studies examine attrition at program completion. This practice may mask important differences in characteristics between families

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