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# Emotional intelligence, victimisation, bullying behaviours and attitudes

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- 16 Bullying
- 17 Victimisation
- 18 Emotions
- Q3 Attitudes

## ABSTRACT

Emotional intelligence (EI) and pro-victim attitudes play an important role in adolescent bullying and 20 victimisation. We recruited 284 male and female adolescents between the ages of 11 and 18 who were attending 21 secondary school in Australia. All participants completed the adolescent version of the Swinburne University 22 Emotional Intelligence Test, the Peer Relations Questionnaire and the shortened version of the Revised Pro- 23 victim Scale. Results revealed significant associations between bullying, victimisation, pro-victim attitudes and 24 the EI dimensions Emotion Recognition and Expression, Emotion Management and Control, Understanding the 25 Emotions of Others and Emotions Direct Cognition. Regression analyses revealed greater Understanding 26 Emotions, lower Emotional Management and Control, being male and having weaker Pro-Victim Attitudes to 27 be significant predictors of being engaging in bullying. Investigation of the influence of EI and pro-victim attitudes 28 on victimisation revealed significant independent contributions to the prediction model of victimisation by lesser 29 Emotional Management and Control and stronger Pro-Victim Attitudes. Additionally, Pro-Social behaviours were 30 predicted by the female gender and greater Understanding Emotions. Results have implications for management 31 and intervention practices of school based adolescent bullying and victimisation focussed on EI development.

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#### 1. Introduction

Recently research concerning bullying behaviours in adolescents has increased markedly, with a focus on the precursors to bullying behaviours, the types of adolescents more prone to being bullied, and the impact these bullying behaviours have upon the schooling experience and upon future life outcomes. Over 600 peer review articles have been published on bullying between 2000 and 2010 compared to fewer than 190 published in the 20 years prior (Cook, Williams, Guerra, Kim, & Sadek, 2010). In Australia, one in four students has reported being subjected to peer-victimisation on a weekly basis (Cross et al., 2009). This figure is consistent with data from the USA where 13-million students are reported to experience bullying each year (Munsey, 2011). Clearly, school based bullying is a growing global phenomenon which requires urgent attention. As such, whilst the antecedents of bullying behaviour are obviously multi-factorial, one known predictor of bullying behaviour is anti-bullying attitudes and another promising but relatively under-researched with regard to bullying behaviours is the emotional intelligence (EI) of adolescents. Therefore the aim of the current study was to examine the independent contributions of EI to being a bully, or a victim of bullying type behaviours after controlling for anti-bullying 57 attitudes. 58

Bullying is generally defined as "repeated oppression, psychological 59 or physical, of a less powerful person by a more powerful person or 60 groups of persons" (Farrington, 1993; Rigby, 2007). Research in the 61 field of childhood bullying has not only focused on its widespread nature but on the psychological and emotional consequences experienced 63 by those who have been affected by bullying. Studies have shown that 64 repeated bullying in school poses short and long-term health risk, 65 with bullying being associated with increased stress, decreased selfesteem, reduced confidence and increased risk of developing psychiatric problems (Cook et al., 2010; Rigby, 1999, 2005; Smith & Brain, 68 2000) as some of the negative consequences of long term bullying as 69 both victim and perpetrator.

#### 1.1. The role of emotional intelligence

El can be defined as "the ability to monitor one's own and others' 72 feelings and emotions, to discriminate among them and to use this 73 information to guide one's thinking and actions" (Salovey & Mayer, Q4 1990, pp. 189). The construct of El has been linked to a myriad of social 75 and emotional outcomes over the past 20 years of research (Stough, 76 Saklofske, & Parker, 2009). In the context of adolescent development, 77 El has been suggested to be integral for successful social interaction 78 (Romasz, Kantor, & Elias, 2004), with more highly evolved El skills 79

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serving to enhance emotional awareness, coordinate decision making and improve conflict resolution, and contribute to stable mental health and overall wellbeing (Chow, Chiu, & Wong, 2011; Izard et al., 2001; Schutte, Malouff, Thorsteinsson, Bhullar, & Rooke, 2007). Of interest to this study is the relationship between the abilities encompassed by EI and peer relations at school, in particular whether higher EI scores facilitate pro-social behaviours and prevent anti-social behaviours (Kokkinos & Kipritsi, 2012; Lomas, Stough, Hansen, & Downey, 2012).

The recognition, management and utilisation of emotions has been described as an important component in coordinating social interactions by conveying information regarding others' emotions, thoughts and intentions (Keltner & Haidt, 1999). Recent findings in the field of bullying have shown significant associations between children's emotional responses, social competences and coping (Zimmer-Gembeck, Lees, & Skinner, 2011). Similarly, individuals scoring high on emotion regulation abilities both considered themselves and were deemed by peers to show more pro-social tendencies than their counterparts (Lopes, Salovey, Cote, & Beers, 2005). The examination of the relationship between EI and empathy also points to the probable role that EI abilities could have in moderating adolescents' experience of bullying. The EI dimensions involved in the use of emotions to facilitate positive relationships with others have previously been shown to exhibit significant overlap with empathy; or the ability to comprehend and reexperience the feelings of another (Gini, Albiero, Benelli, & Altoe, 2007; Salovey & Mayer, 1990). Specifically, the EI dimensions involving appraisal of emotions in others and accurate perception of thoughts, beliefs and intentions of others are considered key factors in empathic response (Salovey & Mayer, 1990) which is found to be predictive of both bullying behaviours and victimisation (Kokkinos & Kipritsi, 2012).

Further evidence to the role of EI in altering adolescents' emotional experience of bullying could be taken from a study by Zimmer-Gembeck et al. (2011) who assessed the role of emotional reactivity in altering the link between children's social competence and adaptive coping. Bullying was one of the three interpersonal stressors presented to children and findings showed that the relationship between social competence and coping was better explained after consideration of emotional reactions to stressful events (Zimmer-Gembeck et al., 2011). Whilst emotional expression is one aspect of EI, findings of this kind suggest the potential for emotions to impact on social interactions. Similar findings resulted from work on emotion regulation abilities and quality of social interaction where researchers observed that individuals scoring high on emotion regulation abilities both considered themselves and were deemed by peers to show more prosocial tendencies than their counterparts (Lopes et al., 2005). Downey, Johnston, Hansen, Birney, and Stough (2010) also examined antisocial behaviour as another subtype of social interaction and investigated the link between EI, coping and problem behaviours. Their findings suggested that higher levels of the ability to manage and control emotions were more effective (via the chosen coping strategies) in dealing with stressful situations common in adolescence, and reduced the display of antisocial behaviours. Together these findings suggest that EI as broadly defined as a set of abilities concerned with the regulation, management, control and use of emotions in decision-making, that seem particularly relevant to the promotion of healthy and adaptive mental functioning (Downey et al., 2008) should intuitively play a role in how adolescents experience or engage in bullying behaviours.

A small number of studies have attempted to examine the putative role of EI (or social–emotional competencies) in predicting levels of bullying behaviours and peer victimisation (Gower et al., 2014; Kokkinos & Kipritsi, 2012; Lomas et al., 2012; Polan, Sieving, & McMorris, 2013). In a small sample (N = 68) of Australian adolescents, the study of Lomas et al. (2012) was designed to assess whether any relationship existed between specific dimensions of EI and engagement in bullying behaviours or being a victim of bullying. This study observed that lower scores on the EI dimensions measuring the utilisation of emotional information in thought/decision–making and managing and

control of emotions significantly predicted the propensity of adoles- 146 cents to be subjected to peer victimisation, and lower scores on 147 understanding the emotions of others predicted increased bullying 148 behaviours. Similarly, Kokkinos and Kipritsi observed significant rela- 149 tionships between higher EI and lower bullying and victimisation 150 using the Greek translation of the Trait Emotional Intelligence 151 Questionnaire Adolescent Short-Form (Petrides, Sangareau, Furnham, 152 & Frederickson, 2006) in a larger sample (N = 206), but they only examined a global EI score and did not consider specific EI competencies. 154 More recently in a sample of adolescent girls, Gower et al. (2014) exam- 155 ined the role of specific social-emotional competencies using the Emotional Quotient Inventory: Youth Version and violence perpetration. 157 They observed that deficits in interpersonal understanding/empathy 158 and emotion regulation/management were related to the experience 159 of higher instances of bullying and concluded that these social- 160 emotional based competencies and stress management skills may be 161 protective against the perpetration of relational aggression and physical 162 violence in female adolescents (Gower et al., 2014). The study by Polan 163 et al. (2013) also identified greater interpersonal skills and greater 164 stress management skills to be significantly associated with a lower 165 amount of violence involvement as well as greater stress management 166 also being significantly associated with lower involvement in both 167 physical bullying and relational aggression. Together these four studies 168 point the importance of the abilities encompassed by EI, as they appear 169 to be inter-related with engagement in bullying, protective of the effects 170 of victimisation and predictive of the engagement in more pro-social 171 behaviour. Our specific interest is in extending these findings by considering the role of attitudes towards bullying behaviours by examining 173 the unique contributions of EI competencies, alongside pro-victim atti- 174 tudes, to the prediction of bullying and victimisation. 175

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### 1.2. The role of attitudes towards bullying

Accurate perception of thoughts, beliefs and intentions of others 177 have been considered be predictive of both bullying behaviours and 178 victimisation (Kokkinos & Kipritsi, 2012) and understanding how 179 attitudes towards these behaviours and their consequences impact ad- 180 olescents' engagement in bullying or being the target of victimisation 181 is the aim of this paper. Attitudes are suggested to be predictors of spontaneous and deliberate social and non-social behaviour (Goethem, 183 Scholte, & Wiers, 2010), with pro-attitudes towards bullying-type 184 behaviour for example, being associated with increased propensity to 185 engage in bullying of others (Rigby, 2005). The importance of attitudes 186 in sustaining and orienting children's behaviour has also been regarded 187 as an important aspect in both curriculum and policy development 188 (Berger, 2007; Menesini et al., 1997), with students becoming more re- 189 sistant to the adoption of pro-victim attitudes towards bullying as they 190 progress through school (Hunt, 2007; Menesini et al., 1997; Rigby & 191 Slee, 1991). It is unclear as to why this could be, particularly as it runs 192 counter to the typical development of empathy (Rigby & Slee, 1991), 193 however, these findings may be more interpretable given what we 194 know regarding the relatively permanent nature of attitudes, that they 195 persist across time and situations (Vaughan & Hogg, 2008). In a study 196 involving 210 Swedish and English secondary school pupils, researchers 197 compared student attitudes towards bullying with peer nominations of 198 classmates thought to be bullies and victims (Boulton, Bucci, & Hawker, 199 1999). Their results reported that pupil anti-bullying attitudes were a 200 significant predictor of lower involvement in bullying. Conversely, 201 those who were most often identified by their peers as bullies held 202 the most accepting attitudes towards bullying. These findings are con- 203 sistent with research on aggression showing that children who condone 204 the use of aggression are more likely to be aggressive (Huesmann & 205 Guerra, 1997; Tapper & Boulton, 2004). Similarly, two Australian 206 based studies examining bullying related attitudes have reported 207 results showing that self-reported attitudes towards victims made an 208 independent contribution in accounting for reported bullying behaviour 209

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