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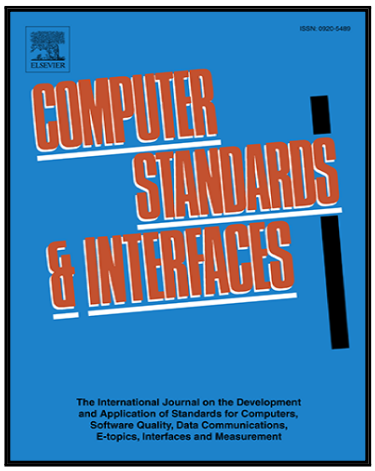

A Methodology to Develop Usability/User eXperience Heuristics

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Highlights:

- Several sets of usability/UX heuristics have been developed for specific domains, but there is no consensus on how heuristics should be developed and validated.
- We propose a formal methodology to establish usability/UX heuristics.
- The methodology has been used to develop new sets of heuristics for several specific application domains; experts that use it have a favorable opinion

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