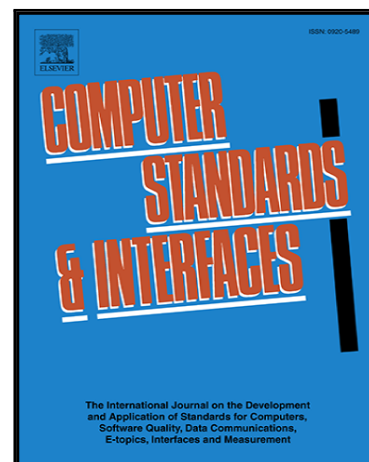


## Accepted Manuscript

### Performance Analysis of Multi-Core VMs hosting Cloud SaaS Applications

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PII: S0920-5489(17)30048-X  
DOI: [10.1016/j.csi.2017.07.001](https://doi.org/10.1016/j.csi.2017.07.001)  
Reference: CSI 3226



To appear in: *Computer Standards & Interfaces*

Received date: 7 February 2017  
Revised date: 13 June 2017  
Accepted date: 8 July 2017

Please cite this article as: Said El Kafhali , Khaled Salah , Performance Analysis of Multi-Core VMs hosting Cloud SaaS Applications, *Computer Standards & Interfaces* (2017), doi: [10.1016/j.csi.2017.07.001](https://doi.org/10.1016/j.csi.2017.07.001)

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**Highlights**

- An analytical model to capture the dynamics and behavior of SaaS cloud services is presented. At any given workload, the model can estimate the minimum number of multi-core Virtual Machines (VMs) needed to satisfy QoS parameters.
- Mathematical formulas for key performance are derived. These formulas can be used for capacity engineering and scalability solutions for SaaS cloud services.
- Discrete Event Simulations are used to validate the analytical model.
- Results show that MaaS systems under heavy workload can benefit in terms of cost efficiency and system responsiveness from the deployment of multi-core VMs as opposed to single-core VMs.

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