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Bridging the Gap Between Awareness and Trust in Globally Distributed Software Teams

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**Highlights**

- We fill a theoretical gap between the concepts of awareness and trust.
- We extend the literature on awareness tools to include impacts on affect.
- We show how a software tool can foster trust in global software teams.
- We perform an empirical study with 28 students and 12 professionals.
- We provide a design space of data sources and trust factors for software.

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