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Software Engineering Problems and their Relationship to Perceived Learning and Customer Satisfaction on a Software Capstone Project

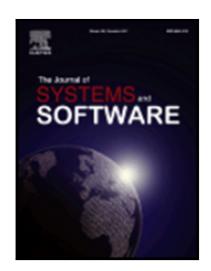
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Highlights

- Problems increase learning but decrease customer satisfaction in capstone projects
- In industrial capstone projects learning and customer satisfaction must be in balance
- Problems with some topics have a favorable learning vs. customer satisfaction ratio
- Problems should be encountered with effort estimation, testing and technology skills
- Problems should be avoided at least with task management

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