

Accepted Manuscript

Managing community engagement: A process model for urban planning

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PII: S0377-2217(17)31084-6
DOI: [10.1016/j.ejor.2017.12.002](https://doi.org/10.1016/j.ejor.2017.12.002)
Reference: EOR 14861



To appear in: *European Journal of Operational Research*

Received date: 3 August 2016
Revised date: 29 November 2017
Accepted date: 2 December 2017

Please cite this article as: Suvi Konsti-Laakso , Tero Rantala , Managing community engagement: A process model for urban planning, *European Journal of Operational Research* (2017), doi: [10.1016/j.ejor.2017.12.002](https://doi.org/10.1016/j.ejor.2017.12.002)

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Highlights

- A process model for managing community engagement is proposed
- The model enables and supports participation of large group instead of representatives only.
- The model builds on ideas of facilitative modeling, problem structuring methods and innovation management.
- Empirical case study in Finland validates and demonstrates the use of the model for community engagement in urban planning.

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