

Accepted Manuscript

Systemic Lean Intervention: Enhancing Lean with Community Operational Research

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PII: S0377-2217(17)30716-6
DOI: [10.1016/j.ejor.2017.08.004](https://doi.org/10.1016/j.ejor.2017.08.004)
Reference: EOR 14623



To appear in: *European Journal of Operational Research*

Received date: 17 August 2016
Revised date: 28 July 2017
Accepted date: 3 August 2017

Please cite this article as: Daniel E. Ufua , Thanos Papadopoulos , Gerald Midgley , Systemic Lean Intervention: Enhancing Lean with Community Operational Research , *European Journal of Operational Research* (2017), doi: [10.1016/j.ejor.2017.08.004](https://doi.org/10.1016/j.ejor.2017.08.004)

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Highlights

- It is argued that Community Operational Research can enhance Lean practice.
- A Systemic Lean Intervention approach is proposed.
- A project in Nigeria is discussed, benefitting a company *and* its local community.
- Reflections are provided on the value of Community Operational Research to Lean.

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