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The Vehicle-Routing Problem with Time Windows and Driver-Specific Times

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Highlights

- We study a VRPTW with driver-specific times to reflect the knowledge of the drivers
- We propose a tabu search and a comprehensive set of new benchmark instances
- Stronger familiarity of drivers changes the costs and structure of vehicle routes
- Increased benefits occur if the familiar customers are geographically contiguous
- The proposed tabu search shows good results on the Solomon VRPTW instances

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