

# Accepted Manuscript

Model-based organizational decision making: A behavioral lens

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PII: S0377-2217(15)00794-8  
DOI: [10.1016/j.ejor.2015.08.039](https://doi.org/10.1016/j.ejor.2015.08.039)  
Reference: EOR 13190



To appear in: *European Journal of Operational Research*

Received date: 12 December 2014  
Revised date: 21 August 2015  
Accepted date: 24 August 2015

Please cite this article as: Jukka Luoma , Model-based organizational decision making: A behavioral lens, *European Journal of Operational Research* (2015), doi: [10.1016/j.ejor.2015.08.039](https://doi.org/10.1016/j.ejor.2015.08.039)

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**Highlights**

- Organizations engage in routine decision making and problem solving.
- Routine decision making and problem solving have different implications for OR.
- Individual, organizational and environmental factors shape the benefits/costs of OR.
- “Behavioral fit” of methods affects whether practitioners adopt them.

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