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Critical Learning Incidents in System Dynamics Modelling Engagements

James P. Thompson, Susan Howick, Valerie Belton

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Highlights

- Identifies clients' Critical Learning Incidents by system dynamics engagement activity
- In-depth analyses of interviews from client-consultant dyads
- Maps learning incidents to prescriptive or predictive model-based engagement phases
- Ten system dynamics consulting case studies
- Applies constructivist learning theory to complex consulting environments

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