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Hyper-resolution Monitoring of Urban Flooding with Social Media and Crowdsourcing Data

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10 Abstract

Hyper-resolution datasets for urban flooding are rare. This problem prevents detailed flooding
risk analysis, urban flooding control, and the validation of hyper-resolution numerical models.

13 We employed social media and crowdsourcing data to address this issue. Natural Language

14 Processing and Computer Vision techniques are applied to the data collected from Twitter and

15 MyCoast (a crowdsourcing app). We found these big data based flood monitoring approaches can

16 complement the existing means of flood data collection. The extracted information is validated

against precipitation data and road closure reports to examine the data quality. The two data

18 collection approaches are compared and the two data mining methods are discussed. A series of

19 suggestions is given to improve the data collection strategy.

20 1. Introduction

21 Urban flooding is a global problem that costs lives and money. In 2010 alone, 178 million people 22 suffered from floods. The total economic losses in 1998 and 2010 both exceeded \$40 billion (Jha 23 et al., 2012). Urban floods can be caused by a variety of reasons, including natural hazards of 24 river overflow, coastal storm surge, sea-level rise, flash floods, groundwater seepage, sewer 25 overflow, lack of permeability, and lack of city management. As urbanization proceeds and 26 climate change intensifies, urban planners and city managers are facing the challenge of preparing 27 for and mitigating flood damage. They need tools to monitor and predict the event for emergency 28 response and development planning.

29 Monitoring and predicting urban floods needs high-resolution data with good coverage. High-

30 resolution data can capture the variation of flood flows among streets or parcels, so that the

31 heterogeneity of flood flows caused by heterogenous urban landscape can be captured. In this

32 study, we define data that can reflect the variation on the parcel and street scale as "hyper-

33 resolution" data. In addition to resolution, it is important to have a good coverage of flood data to

- 34 obtain complete information.
- 35 The traditional method of obtaining flood related data lack both resolution and coverage. Remote
- 36 sensing is a commonly used data source. Aerial photography, for instance, is being conducted by
- 37 many research teams, engineering companies, emergency response services as well as
- 38 governmental departments, and has demonstrated its value (Marcus and Fonstad, 2008).
- 39 However, the systematic application of aerial photography is limited by vegetation canopies and

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