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Videoconference Compared to Telephone in Healthcare Delivery: A Systematic Review

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Abstract

Introduction: Telehealth is an important tool for ensuring accessible healthcare access particularly over geographical distances. Videoconference and telephone are two common telehealth modalities, yet little is known as to the relative advantage of these modalities. Synthesizing evidence as to the impact of these modalities is important to optimize patient, provider, and health system outcomes.

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