Accepted Manuscript

Title: Taking the fiction out of science fiction: (Self-aware) robots and what they mean for society, retailers and marketers

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 PII:
 S0016-3287(17)30061-7

 DOI:
 https://doi.org/10.1016/j.futures.2018.01.004

 Reference:
 JFTR 2272

To appear in:

Received date:	17-2-2017
Revised date:	2-12-2017
Accepted date:	10-1-2018

Please cite this article as: Hector Gonzalez-Jimenez, Taking the fiction out of science fiction: (Self-aware) robots and what they mean for society, retailers and marketers, Futures https://doi.org/10.1016/j.futures.2018.01.004

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ACCEPTED MANUSCRIPT

Taking the fiction out of science fiction: (Self-aware) robots and what they mean for society, retailers and marketers

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Highlights

- Humanoid robots with self-aware AI will use brands as a means of self-expression.
- Self-aware robots will adopt important roles in various industrial sectors.
- Self-aware robots will have implications for retailers and marketers.

Abstract

The development of human-like artificial intelligence has been a goal of computer scientists since the 1950s. Recent technological developments have led to an increased interest in the discourse on human-robot interactions, as robots equipped with artificial intelligence are expected to take a more prominent role in society. This article links insights from psychology

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