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Supporting performance appraisal in ELECTRE based stepwise benchmarking model

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### ACCEPTED MANUSCRIPT

# Highlights

- Stepwise benchmarking deals with finding optimal improvement paths.
- We rely on ELECTRE based modeling framework.
- One way to enhance the accuracy of benchmarking inputs is proposed.
- We devise scoring module based on elicitation of decision maker's preferences.
- We evaluate improvement paths for EU countries in the field of digital connectivity.



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