

## Author's Accepted Manuscript

Factors associated with women's perception of and satisfaction with quality of intrapartum care practices in Swaziland

Dumsile Innocentia Gamedze-Mshayisa RN, Su-Chen Kuo RN, Chieh-Yu Liu, Yu- Ying Lu RN



PII: S0266-6138(17)30451-5  
DOI: <https://doi.org/10.1016/j.midw.2017.10.016>  
Reference: YMIDW2125

To appear in: *Midwifery*

Received date: 6 June 2017  
Revised date: 16 October 2017  
Accepted date: 17 October 2017

Cite this article as: Dumsile Innocentia Gamedze-Mshayisa RN, Su-Chen Kuo RN, Chieh-Yu Liu and Yu- Ying Lu RN, Factors associated with women's perception of and satisfaction with quality of intrapartum care practices in Swaziland, *Midwifery*, <https://doi.org/10.1016/j.midw.2017.10.016>

This is a PDF file of an unedited manuscript that has been accepted for publication. As a service to our customers we are providing this early version of the manuscript. The manuscript will undergo copyediting, typesetting, and review of the resulting galley proof before it is published in its final citable form. Please note that during the production process errors may be discovered which could affect the content, and all legal disclaimers that apply to the journal pertain.

# Factors associated with women's perception of and satisfaction with quality of intrapartum care practices in Swaziland

Dumsile Innocentia Gamedze-Mshayisa RN<sup>a</sup>, Su-Chen Kuo RN<sup>b</sup>, Chieh-Yu Liu<sup>c</sup>, Yu- Ying Lu RN<sup>d</sup>

<sup>a</sup>MSc, Clinical Instructor, Swaziland Christian University

<sup>b</sup>CNM, PhD Professor, National Taipei University of Nursing and Health Sciences

<sup>c</sup>PhD, Associate Professor (Biostatistician), National Taipei university of Nursing and Health Sciences

<sup>d</sup>CNM, PhD, Assistant Professor, National Taipei University of Nursing and health Sciences

## Abstract:

### Objective

Giving birth is a lifetime event, where the quality of care a woman receives has the potential to affect her or her baby both physically and emotionally either on a short-term or long-term basis. This study aimed at identifying factors associated with women's perception of and satisfaction with the quality of intrapartum care as well as their future loyalty intentions in two regional hospitals in Swaziland.

### Methods

This is a correlational study where data were collected from 383 women conveniently selected from two regional hospitals where they gave birth. The QPP-I, SHPC, AND WOM questionnaires were used for data collection which was done from July to September 2016.

### Findings

The results reflected that women's satisfaction with quality of intrapartum care total mean score was ( $M \pm SD = 74.17 \pm 10.1$ ), a perceived reality of intrapartum care practices total mean score of ( $M \pm SD = 96.94 \pm 16.0$ ), a high subjective importance total mean score ( $M \pm SD = 117.78 \pm 10.5$ ), and above average future loyalty intension total mean score ( $M \pm SD = 1.67 \pm 0.69$ ). Factors that significantly predicted women's satisfaction with quality of intrapartum care include, perceived quality ( $F = 54.13, p < 0.001$  with 28%  $R^2$  variance), demographic variables (educational level, employment status and gestational weeks) ( $F = 10.66, p < 0.001$ , with 8%  $R^2$  variance), future loyalty intensions ( $F = 48.57, p < 0.001$  with 7%  $R^2$  variance), and subjective importance ( $F = 44.74, p < 0.001$  with 1%  $R^2$  variance).

### Conclusion

The study revealed that women's perceived reality of and satisfaction with the quality of intrapartum care practices was suboptimal. Improvement should be focused on evidence-based intrapartum care that is women-centered, involving the clients in decision-making and also a comprehensive childbirth education for the pregnant mothers.

### Abbreviations

Download English Version:

<https://daneshyari.com/en/article/7524287>

Download Persian Version:

<https://daneshyari.com/article/7524287>

[Daneshyari.com](https://daneshyari.com)