

Accepted Manuscript

A decision support tool for the order promising process with product homogeneity requirements in hybrid Make-To-Stock and Make-To-Order environments. Application to a ceramic tile company

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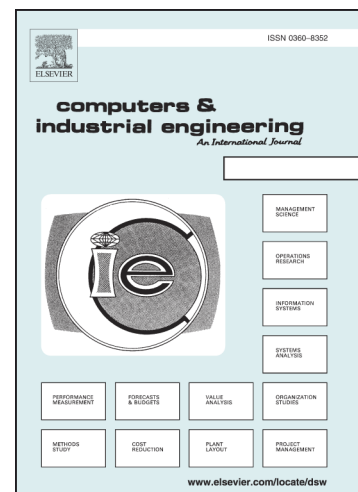
PII: S0360-8352(18)30249-3
DOI: <https://doi.org/10.1016/j.cie.2018.05.040>
Reference: CAIE 5246

To appear in: *Computers & Industrial Engineering*

Received Date: 5 December 2017
Revised Date: 14 May 2018
Accepted Date: 25 May 2018

Please cite this article as: Alemany, M.M.E, Ortiz, A., Fuertes-Miquel, V.S., Ortiz Bas, A., Fuertes-Miquel, V.S., A decision support tool for the order promising process with product homogeneity requirements in hybrid Make-To-Stock and Make-To-Order environments. Application to a ceramic tile company, *Computers & Industrial Engineering* (2018), doi: <https://doi.org/10.1016/j.cie.2018.05.040>

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