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Precise formulae for Bravo coefficients

Saralees Nadarajah, Tibor K. Pogány

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7 **Precise Formulae for Bravo Coefficients**  
8 (Short Title: Precise Formulae for Bravo Coefficients)

9 by

10 Saralees Nadarajah <sup>1</sup>

11 University of Manchester, Manchester, UK

12 Tibor K. Pogány

13 University of Rijeka, Rijeka, CROATIA

14 and

15 Óbuda University, Budapest, HUNGARY  
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24 **Abstract:** Daley et al. assessed the BRAVO (balancing reduces asymptotic variance of outputs)  
25 effect of a finite-buffer Markovian many-server system in terms of an asymptotic variance ratio.  
26 The expressions given for the ratio in just the two cases considered both appear incorrect. Here,  
27 we derive the correct expressions.  
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29 **Keywords:** Error function; Integral; Normal distribution  
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62 <sup>1</sup>Corresponding author: Saralees Nadarajah, School of Mathematics, University of Manchester, Manchester M13  
63 9PL, UK, email: mbbssn2@manchester.ac.uk  
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