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## Application of House of Quality in evaluation of low rank coal pyrolysis polygeneration technologies



Qingchun Yang<sup>a,b</sup>, Siyu Yang<sup>a</sup>, Yu Qian<sup>a</sup>, Andrzej Kraslawski<sup>b,c,\*</sup>

<sup>a</sup> School of Chemical Engineering, South China University of Technology, Guangzhou 510640, PR China

<sup>b</sup> School of Industrial Engineering and Management, Lappeenranta University of Technology, Lappeenranta 53851, Finland

<sup>c</sup> Department of Process and Environmental Engineering, Lodz University of Technology, Lodz 90924, Poland

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#### ABSTRACT

Increasing interest in low rank coal pyrolysis (LRCP) polygeneration has resulted in the development of a number of different technologies and approaches. Evaluation of LRCP processes should include not only conventional efficiency, economic and environmental assessments, but also take into consideration sustainability aspects. As a result of the many complex variables involved, selection of the most suitable LRCP technology becomes a challenging task. This paper applies a House of Quality method in comprehensive evaluation of LRCP. A multi-level evaluation model addressing 19 customer needs and analyzing 10 technical characteristics is developed. Using the evaluation model, the paper evaluates three LRCP technologies, which are based on solid heat carrier, moving bed and fluidized bed concepts, respectively. The results show that the three most important customer needs are level of technical characteristics are production costs, investment costs and waste emissions. On the basis of the conducted analysis, it is concluded that the LRCP process utilizing a fluidized bed approach is the optimal alternative studied. © 2015 Elsevier Ltd. All rights reserved.

#### 1. Introduction

In China, as in other countries, the main direct use of coal is related to the production of electricity and heat. The other major applications of coal are its gasification and liquefaction. However, the both mentioned processes are low-efficiency methods [1]. The polygeneration processes could improve the use of raw material as well as limit environmental pollution [2,3]. In consequence, many polygeneration methods have been proposed [4–7]. One of the methods is low rank coal pyrolysis (LRCP) polygeneration. It is due to the fact that the low rank coal, including lignite, brown coal and subbituminous coal, constitutes more than 50% of the global coal reserves and the predictions show a possible considerable grow of its use in long term [8,9]. In China, there are three the most popular LRCP technologies based on [10–12]: solid heat carrier, moving bed process, and fluidized bed.

Polygeneration is a complex process, due to its multi-input and multi-output character, and cannot be evaluated effectively using a conventional thermal performance index. The input and output

\* Corresponding author at: School of Business and Management, Lappeenranta University of Technology, Lappeenranta 53851, Finland.

E-mail address: andrzej.kraslawski@lut.fi (A. Kraslawski).

streams contain chemical products (such as methanol, ethylene, and propylene) and have energy potential (in the form of electricity, heat, etc.). Consequently, the design and optimization of polygeneration systems as well as the formulation of technical evaluation criteria becomes a non-trivial task [13].

Performance evaluation of polygeneration systems has been considered in a number of studies in the literature. Ma et al. [14], and Larson and Ren [15] proposed energy efficiency as a criterion for design and evaluation of a polygeneration system. Gao et al. [16] used exergy efficiency to evaluate a coal-based polygeneration process. Li et al. [17] suggested relative energy saving rate (ESR) as an overall performance indicator of a coal based polygeneration process. However, these indicators only consider the thermodynamic aspects of polygeneration, and they fail to comprehensively reflect the overall performance of the system.

In other work, Lin et al. [18] considered technical and economic performance in evaluation of coal-based polygeneration systems of synthetic fuel and power with CO<sub>2</sub> recovery. Salkuyeh and Adams [19] used thermal efficiency and net present value to evaluate a new power, methanol and DME polygeneration process. Li et al. [20] proposed techno-economic performance and cost reduction potential for evaluation of a substitute/synthetic natural gas and power cogeneration plant with CO<sub>2</sub> capture. While evaluations using such techno-economic indicators may be more reasonable,

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they fail to take into account the environmental performance of the polygeneration process.

In work aiming to provide a more comprehensive view, Azapagic et al. [21] proposed an evaluation criterion that included economic, environmental and social evaluation indicators. Carvalho et al. [22] proposed an evaluation criterion including efficiency, water consumption, pollution, human health and other key indicators, and Dou et al. [23] introduced an evaluation criterion with technical, economic, environmental and social evaluation indicators.

The above-mentioned evaluation methods are a considerable improvement on evaluation approaches based on a single thermodynamic indicator. However, they cannot effectively quantify the overall market and technical competitiveness of the different coal based polygeneration processes. There is, thus, a lack of quantitative indicators that can precisely and inclusively present the advantages and disadvantages of the different coal based polygeneration technologies available [24,25].

The House of Quality (HOQ) method is a potentially interesting approach to address the issue of evaluation of LRCP technologies. The HOQ method enables the translation of customer needs into the technical characteristics of the product or process under evaluation [26]. The simplicity and effectiveness of the HOQ method has made the approach widely used in the development of new and improved products/processes in many industries [27]. The method takes into consideration customer needs, the technical characteristics of the product/process and market conditions. The major application area of the HOQ method is identification of design targets on the basis of customer needs, technological difficulties and the competitive advantage of the product/process [28].

This paper applies the House of Quality method in evaluation of LRCP technologies to provide a basis facilitating rational selection of technology. It focuses on the formulation of key performance indicators, derived from the customer needs, as well as assessment of technical, economic, environmental, and competitiveness aspects applicable to the three LRCP approaches most commonly used in China: solid heat carrier, moving bed, and fluidized bed based processes [23,29].

#### 2. Methodology

House of Quality (HOQ) is an element of the Quality Function Deployment (QFD) method. It uses a planning matrix to relate customer needs to the methods which the manufacturer of the product uses to meet these needs [30]. It considers the impact of customer needs ("whats"), technical characteristics ("hows") and

market situation on the quality of the product. A competitiveness matrix has been added to HOQ to better present the various factors influencing design and evaluation of the analyzed technologies. Based on the results of the HOQ, it is possible to establish priorities for the various customer needs and identify deficiencies in the compared technologies. This information can then be used in selection, adjustment, modification and optimization of the initial plan, thus enabling customer needs to be better satisfied and greater competitiveness to be achieved.

#### 2.1. Structure of HOQ

An outline of the structure of HOQ, the core part of QFD, is presented in Fig. 1 [31]. HOQ is composed of the following generalized matrices:

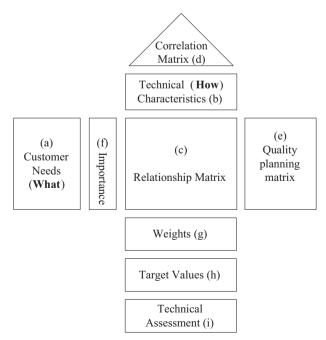


Fig. 1. Outline of the House of Quality.

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