### Accepted Manuscript

Sizing capacity levels in emergency medical services dispatch centers: Using the newsvendor approach

The
American Journal of
Emergency Medicine

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PII: S0735-6757(17)30832-X

DOI: doi:10.1016/j.ajem.2017.10.027

Reference: YAJEM 57030

To appear in:

Received date: 7 May 2017 Revised date: 9 October 2017 Accepted date: 9 October 2017

Please cite this article as: Gorkem Sariyer, Sizing capacity levels in emergency medical services dispatch centers: Using the newsvendor approach. The address for the corresponding author was captured as affiliation for all authors. Please check if appropriate. Yajem(2017), doi:10.1016/j.ajem.2017.10.027

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# **ACCEPTED MANUSCRIPT**

Keywords: call volume, dispatch center, EMS, forecasting, capacity sizing

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