



## Parents' experiences of Family Centred Care practices



Diana Arabiat, PhD, RN, Associate Professor of Clinical Research and Innovation, Associate Professor <sup>a,b,\*</sup>,  
 Lisa Whitehead, Associate Dean Research, School of Nursing and Midwifery, Director, Professor of Nursing  
 Research, and Honorary Professor of Nursing Research <sup>a,c,g</sup>,  
 Mandie Foster, PhD, PG Dip/Cert, RN, Lecturer and Research Scholar Nursing <sup>a</sup>,  
 Linda Shields, MD (Research), PhD, FACN, Centaur Fellow, MAICD, Professor of Rural Health, Honorary  
 Professor <sup>d,e</sup>, Linda Harris, RN, Clinical Nurse Manager <sup>f</sup>

<sup>a</sup> Edith Cowan University, School of Nursing and Midwifery, Joondalup, Perth, Western Australia 6027, Australia

<sup>b</sup> Faculty of Nursing, The University of Jordan, Amman 11942, Jordan

<sup>c</sup> Centre for Nursing, Midwifery and Health Services Research, School of Nursing and Midwifery, Edith Cowan University, Australia

<sup>d</sup> Faculty of Science, Charles Sturt University, Bathurst, NSW, Australia

<sup>e</sup> School of Medicine, The University of Queensland, Brisbane, Queensland, Australia

<sup>f</sup> Pediatric ward, Joondalup Health Campus, Grand Blvd & Shenton Ave, Joondalup, WA 6027, Australia

<sup>g</sup> University of Otago, New Zealand

### ARTICLE INFO

#### Article history:

Received 9 April 2018

Revised 5 June 2018

Accepted 23 June 2018

Available online xxxx

#### Keywords:

Family Centred Care

Children

Parents

Western Australia

FCC scale

### ABSTRACT

**Purpose:** The aim of this study was to gain knowledge and understanding of how parents experience Family Centred Care (FCC) using a relatively new tool, and to identify aspects of FCC practice for further development. **Design and Methods:** A cross-sectional study involving a convenience sample of 48 parents of hospitalised children completed a seven-item instrument that measures importance and consistency associated with the core aspects of FCC practice, in addition to an open-ended question about what does FCC mean to parent.

**Results:** Eighty-five percent of parents reported positive experiences of receiving FCC practice from nurses, with lower consistency reported in parents' feelings of being seen as important in their child's care, feeling valued as a team member, or well cared for by nurses. Parents definition of FCC were concise and involved informal expressions such as allowing parents to stay with their hospitalised child, and family inclusion in child's care and care for the whole family.

**Conclusions:** Although recent FCC debate represent the 'unit of care' in FCC as 'a child within the family context', parents' perspectival view of FCC places themselves as care recipient with a strong understanding of the ideals of partnership-in-care.

**Practice Implications:** Nurses and service providers can use current findings to promote the consistent application of Family Centred Care in their everyday practice, and to recognise current barriers to the effective implementation of Family Centred Care in nursing practice.

© 2018 Elsevier Inc. All rights reserved.

### Introduction

Family-centred care (FCC) is a central pillar of modern paediatric care that recognises the family's role and experience in the delivery of care. According to Shields (2010), family-centred care is based on the

assumption that 'caring for children and their families within health services is planned around the whole family, not just the individual child/person and in which all the family members are recognised as care recipients', (Shields, 2010, p. 2629). Another assumption inherent in FCC is a commitment to including family members in delivery of the child's treatment (Kuo et al., 2012), and a commitment to involving parents as co-decision makers in their child's care and treatment (Carmen, Teal, & Guzzetta, 2008). Such nurse-parent collaborations or partnership in care supports the evolution of parents and nurses toward greater competency in their own roles (Curley, Hunsberger, & Harris, 2013). The partnership model developed by Anne Casey in the early 1990s, known as partnership-in-care, proposed that parents have a right to be with

\* Corresponding author at: School of Nursing and Midwifery Faculty of Health, Engineering and Science, Edith Cowan University, 270 Joondalup Drive, Joondalup, WA 6027, Australia.

E-mail addresses: d.arabiat@ecu.edu.au (D. Arabiat), l.whitehead@ecu.edu.au (L. Whitehead), mandie.foster@ecu.edu.au (M. Foster), lshields@csu.edu.au (L. Shields), Harrisl@ramsayhealth.com.au (L. Harris).



Download English Version:

<https://daneshyari.com/en/article/9955146>

Download Persian Version:

<https://daneshyari.com/article/9955146>

[Daneshyari.com](https://daneshyari.com)